



Business Circle Micro Terms and Conditions:

- Business Circle Micro will be based on a 24 month contract from date of subscription of the Circle.
- For Business Circle Micro only certain Telkom Business products will apply.
- Business Circle Micro can be applied to Junction lines, on a Telkom PABX, provided that no hunting facility is activated on these line(s). A maximum of 3 channels on the junction line will be allowed.
- Only the customer or the person who has proxy e.g. customer's administrator can add and remove fixed and mobile numbers from his circle via the sales channels
- This offering is not available to self-paying Telkom Business Mobile customers that does not form part of the main member.
- Only Telkom fixed line and Telkom Mobile numbers are eligible and these must be active in the Telkom network
- Only FreeMe post-paid contracts are eligible, prepaid and top-up contracts are not eligible.
- An individual who forms part of the Business Circle Micro cannot belong to multiple Business Circles.
- The mobile number(s) must belong to the Telkom Mobile Network and be provided in terms of a FreeMe contract.
- Subscriber should ensure that the nominated number(s), including portion numbers are serviced by the Telkom Mobile network. Telkom Mobile shall not be held responsible for charges incurred by subscribers dialling numbers serviced by other operators.
- Business Circle Micro is not available for prepaid customers or hybrid/saver plans.
- All International and premium rated voice calls are excluded from the unlimited calling benefit. International roaming will also be excluded and normal rates will apply.
- Nominated numbers include Telkom Business Mobile numbers, portion numbers but excludes port out numbers.
- Should a subscriber, who subscribed to this VAS, default on a monthly subscription, the service shall be deactivated without notice to the subscriber.
- Fair usage policy will be applicable as indicated below
- Telkom's Standard Terms and Conditions for the Provision of Telecommunications Services and Products, and Telkom's Subscriber Terms and Conditions apply to the fixed line and mobile services respectively. In the event of any discrepancy between these Business Circle Micro Terms and

- Conditions and the aforementioned Telkom's Standard Terms and Subscriber Terms, the Business Circle Micro Terms and Conditions shall prevail.

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Fair Usage Policy

The purpose of the defined Fair Usage Policy is to ensure that the unlimited calls between members of the Business Circle Micro group serve all Business Circle Micro subscribers equally while not benefitting one subscriber more than another. The offer is applicable to calls originating from any SIM card or fixed line number associated with the Business Circle Micro group only, and is not intended and shall furthermore not be extended for use by any other person that do not belong to the group. Only employees of the same company (same legal entity) may be a member of the Business Circle Micro of the customer (main member). The fair usage policy is as follows;

- Usage of up to 1500 minutes from a fixed line to other fixed line or mobile numbers that are part of the Business Circle Micro will be considered acceptable usage.
- Usage of up to 3000 minutes per month per mobile phone/line will be considered acceptable

All calls, which exceed the aforementioned volume threshold shall be billed for from the time of exceeding the permissible free period at the applicable rate at the time. Moreover, all calls will be limited to duration of 60 minutes after which the call will be terminated.

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General rules

- Subscribers are required to abide by the terms and conditions. Failure to abide by these rules shall result in unexpected financial implication to the customer including the withdrawal of this services.
- Business Circle Micro VAS is intended for person to person communication only and cannot be used for machine to machine or machine to person applications. Machine to Person or Person to Machine applications include, but is not limited to, Automatic Voice diallers, International Calling Diallers or Least Cost Routing devices connected to a PABX or similar Corporate communications systems.

Telkom reserves the right, at its sole discretion, to remove an individual from this product due to cases of abuse, suspected fraud or malicious acts.