

## **FAQ's Static IP Address:**

### **1. What can you do with a Static IP address?**

It allows you to host a web server, email server and run FTP (file transfer Protocol).

### **2. Who qualifies for Static IP addresses?**

Any business with an existing Telkom Internet (DSL or fibre broadband) contract.

### **3. How much will the customers pay for this service?**

R45 per month on a 24-month contract.

### **4. Where do I go for support?**

Visit the 'get help' section on [www.telkom.co.za](http://www.telkom.co.za) for guides or to chat to an agent.

### **5. How and where do I activate the service?**

You can order it via Telkom Direct Stores and get your user guide on [www.telkom.co.za](http://www.telkom.co.za).