

### **Products Specific Terms and Conditions for PBX in a box**

- Standard Credit Vetting Policy applies.
- Connection type (PSTN/ISDN/DSL/Fibre) must first be installed at the point where the PBX will be installed before the PBX can be delivered. Indoor transfer costs will be charged to move lines if this is not the case.
- Additional equipment can be added at any point in time as-long as it does not exceed PBX capacity and additional value added service (VAS) such as Call management, Call recording can be requested at an additional payable monthly cost.
- Equipment only available on a 5-year contract and is strictly purely rental. No outright purchase available. Equipment will always remain Telkom's property.
- Mobile option only includes licenses and not devices. Internet access and a static IP is needed to complete this bundle.
- Maintenance included throughout the entire contract period.
- Upgrades to bigger systems will be allowed to accommodate growth.
- Refer to the PBX contract for detailed information governing the PBX agreement.