

Telkom Product Specific Terms & Conditions: Smart One-Rate

1. Telkom Standard Terms and Conditions apply (full details may be accessed at www.telkom.co.za).
2. Smart One-Rate price plans shall be offered in two variations:
 - Smart One-Rate Plan Bundled with a device on 24 months contract;
 - Smart One-Rate SIM Only Plan/Bring your own device on month to month contract.
3. Smart One-Rate price plan shall include no bundled allowances like voice minutes, data or SMS bundles.
4. Any bundled allowance shall be subject to specific campaign or deal or promotion at the time.
5. All International and premium rated SMS's / MMS's shall be excluded and charged at the applicable out of bundle or standard rate.
6. All premium rated voice calls shall be excluded, these calls shall be billed at the applicable out of bundle rate.
7. All International Calling and International Roaming shall be charged on a per-minute billing methodology and according to the associated per minute tariffs. International calls to selected international destinations shall be billed on per-second on Smart One Rate, full details and list of countries available at <http://www.telkom.co.za>).
8. Smart One-Rate is only available on either a post-paid contract plan or a top-up plan.
9. Qualifying voice calls shall be billed on a pure per-second billing basis.
10. Subscribers on Smart One-Rate shall be allowed to convert to Top-Up or Pre-paid plans. Should the customer convert to other product offerings, they will lose any current promotional benefits associated with Smart One-Rate price plan. (The existing Conversion business rules apply).
11. All existing processes regarding activation/de-activation as well as migration rules to apply.
12. Carry over rules shall not apply, since no bundled allowances like minutes, data or sms bundles are included with Smart One-Rate.
13. Multi-SIM is not available on Smart One-Rate, although Value Added Services like data and voice bundles can be added to Smart One-Rate.
14. Standard Credit Vetting / RICA to apply.
15. Smart One-Rate plan shall be permitted to utilize data out of bundle by default, while notifications are sent for bundle depletion.
16. Port-in numbers are supported on this product offer.

17. All voice calls are network restricted to 59 minutes 59 seconds. After 59 minutes 59 seconds, the call will be automatically cut by the network. Customers can dial again.
18. Acceptable usage policy: Telkom shall proactively monitor the traffic on the Smart One-Rate for the following deviations:
 - The SMS benefit and rate is only applicable for person to person SMS and is prohibited for person to machine, machine to person or machine to machine usage, as found in, but not limited to, WASP's, content providers or Auto-dial devices. Failure to adhere to this condition shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend this service.
 - SMS's may not be used as part of any bulk SMS sending service for commercial or business purposes. If the SIM is used to send bulk SMS's to multiple numbers from a fixed geographic location Telkom shall have the right to immediately suspend this service.
19. Telkom will regard the above as fraudulent activity and suspend the service immediately pending an investigation. (Note: Telkom reserves the right to suspend/terminate this service when any fraudulent activity is suspected without any notice to the customer).
20. Telkom reserves the right at any time to terminate this offer without prior notification.
21. Telkom reserves the right to amend this offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: [http:// www.telkom.co.za](http://www.telkom.co.za); which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.