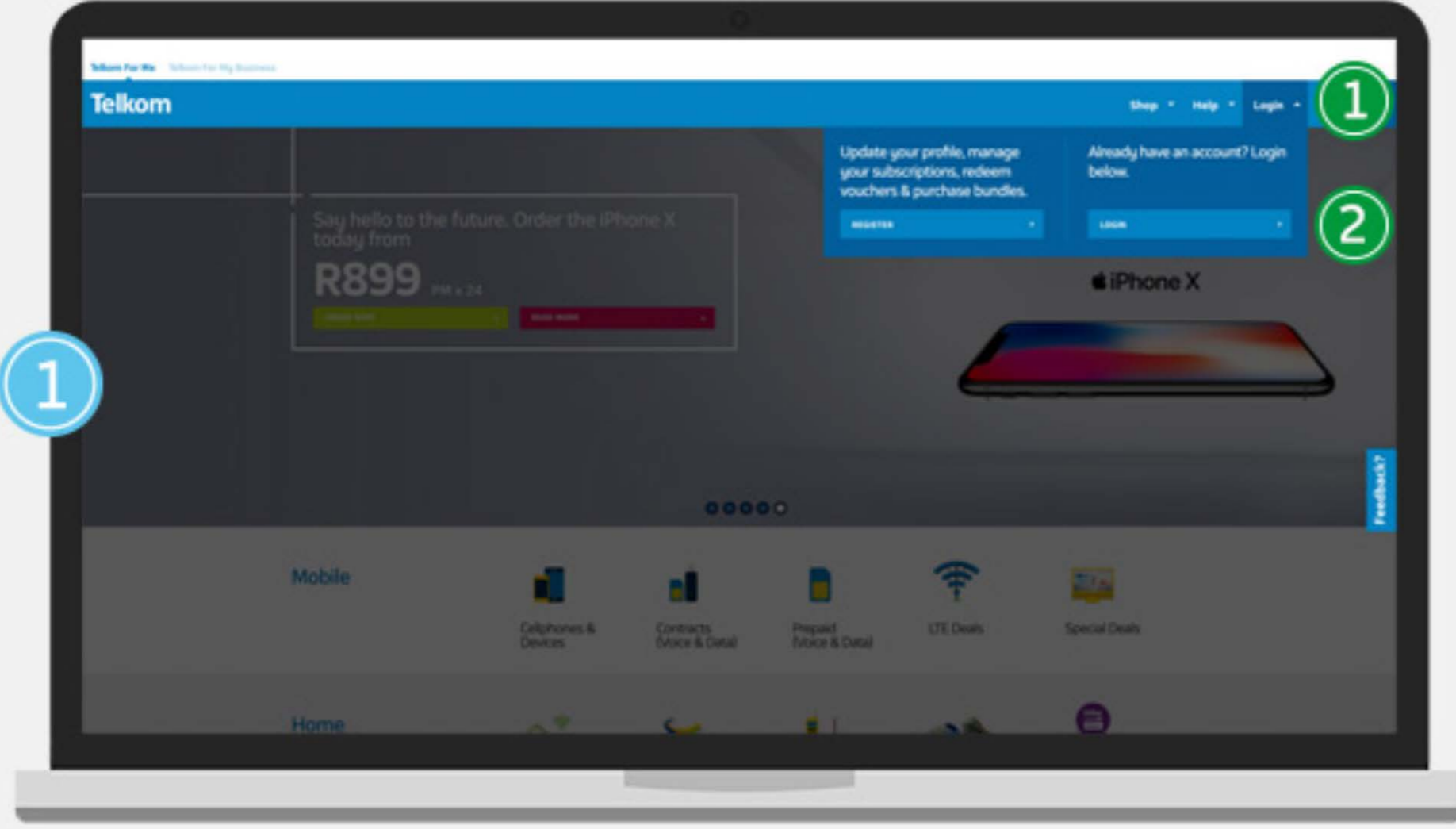


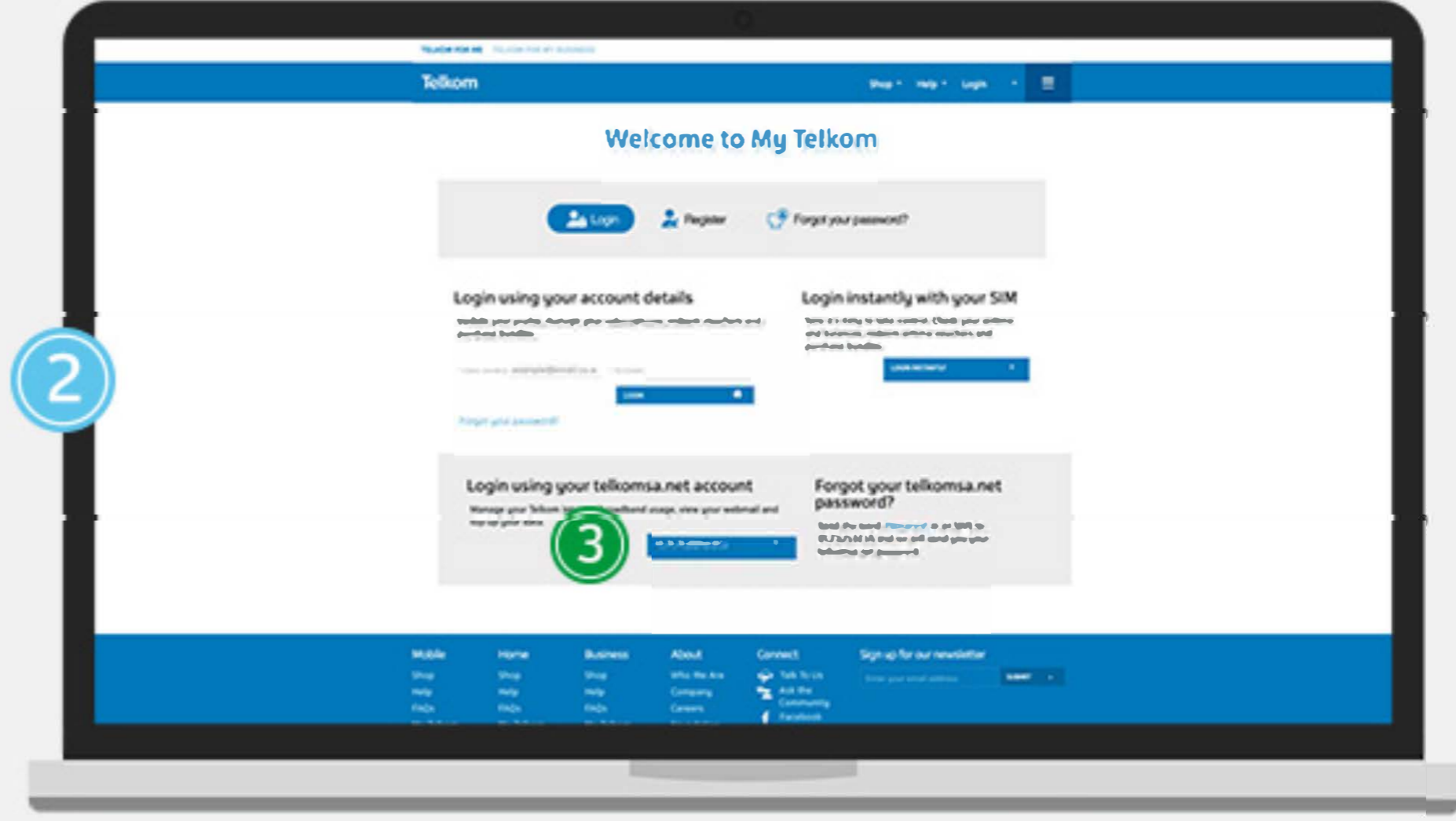
TI Mobile Activation Guide

How to activate your Telkom Internet Mobile SIM Card

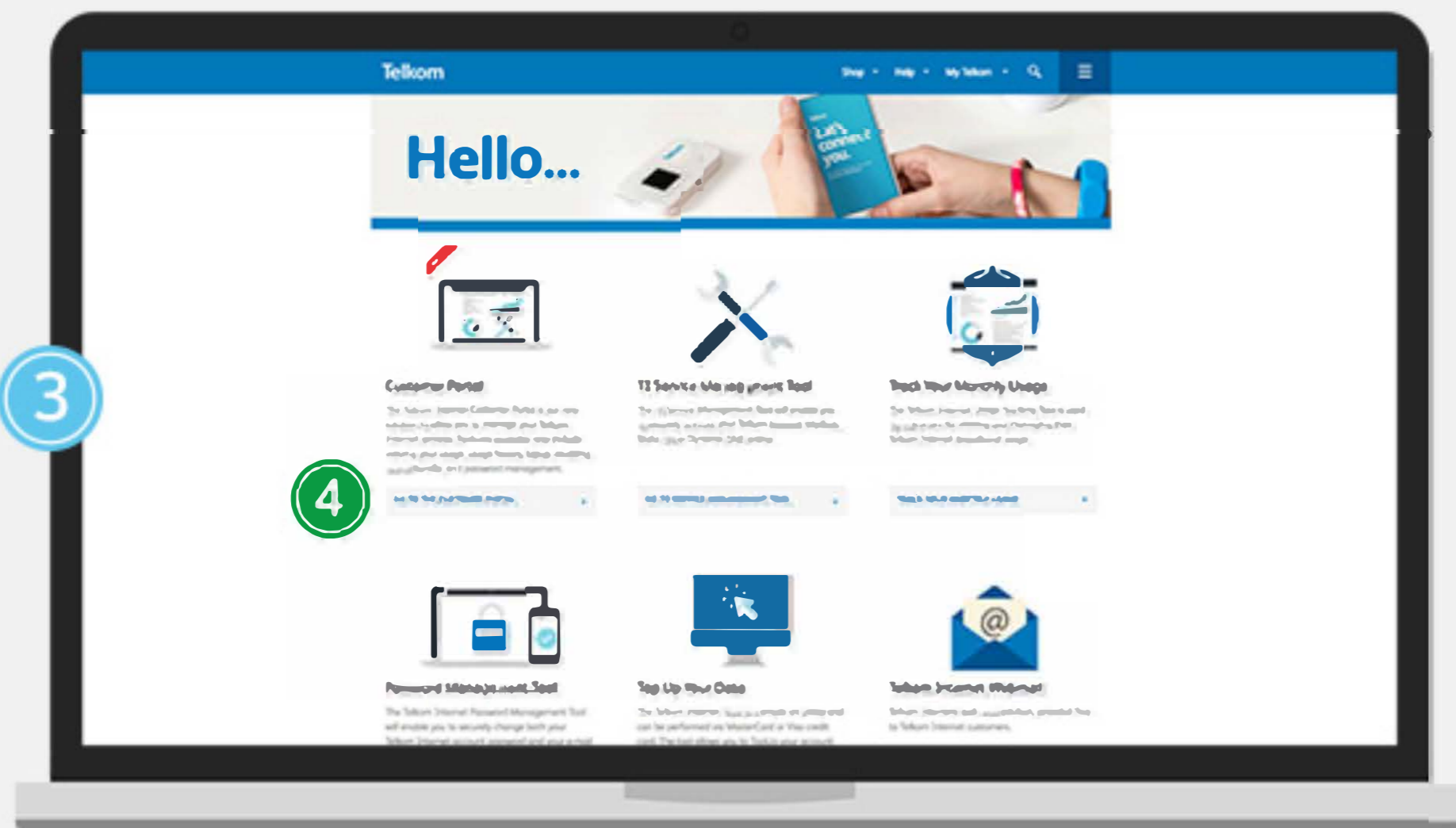
Log into your account



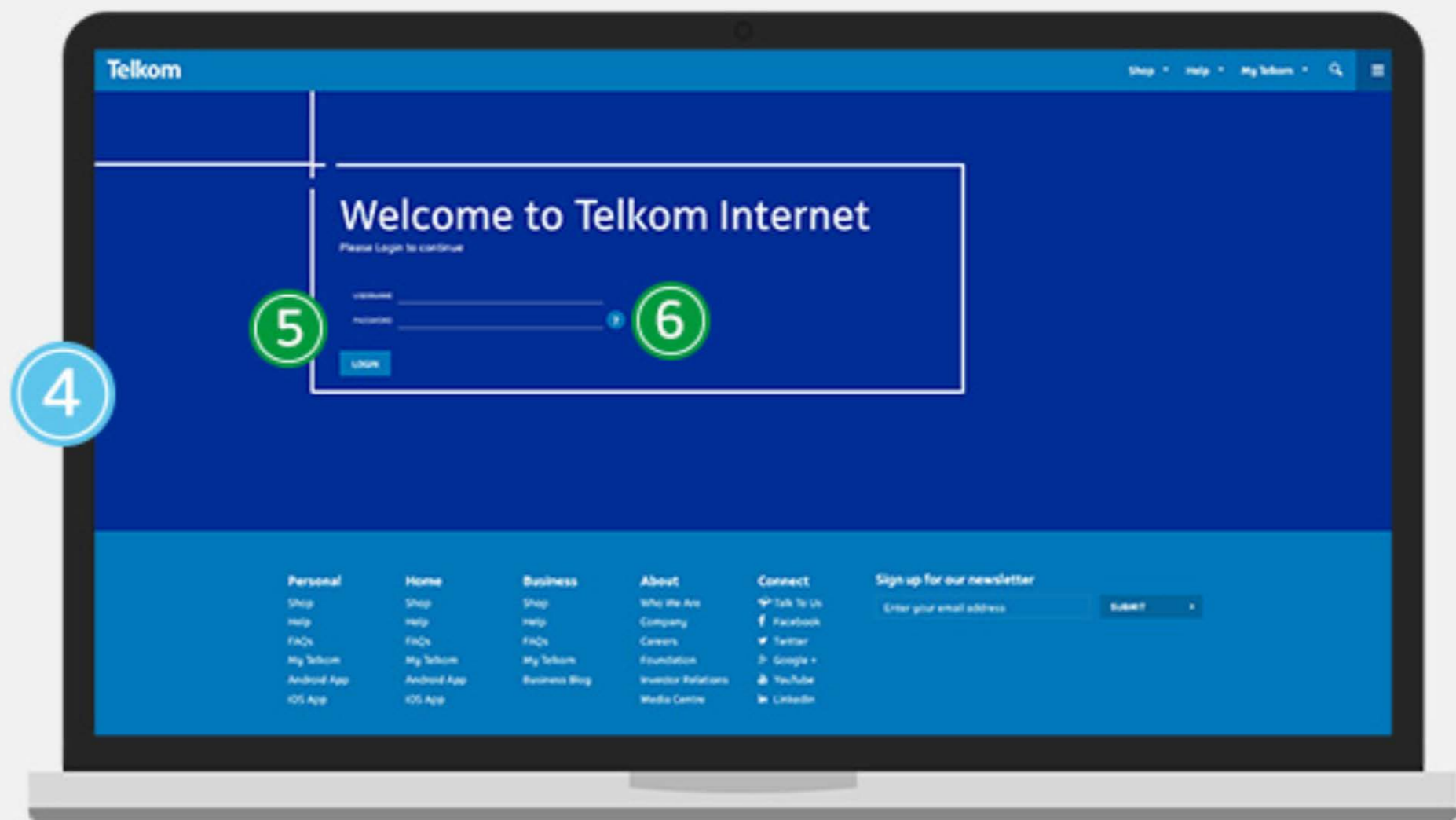
1. Go to telkom.co.za and select the login navigation option in the top right hand corner.
2. Click on the login button, in the drop-down menu.



3. Click on the 'GO TO TELKOMSA.NET' button at the bottom of the page.

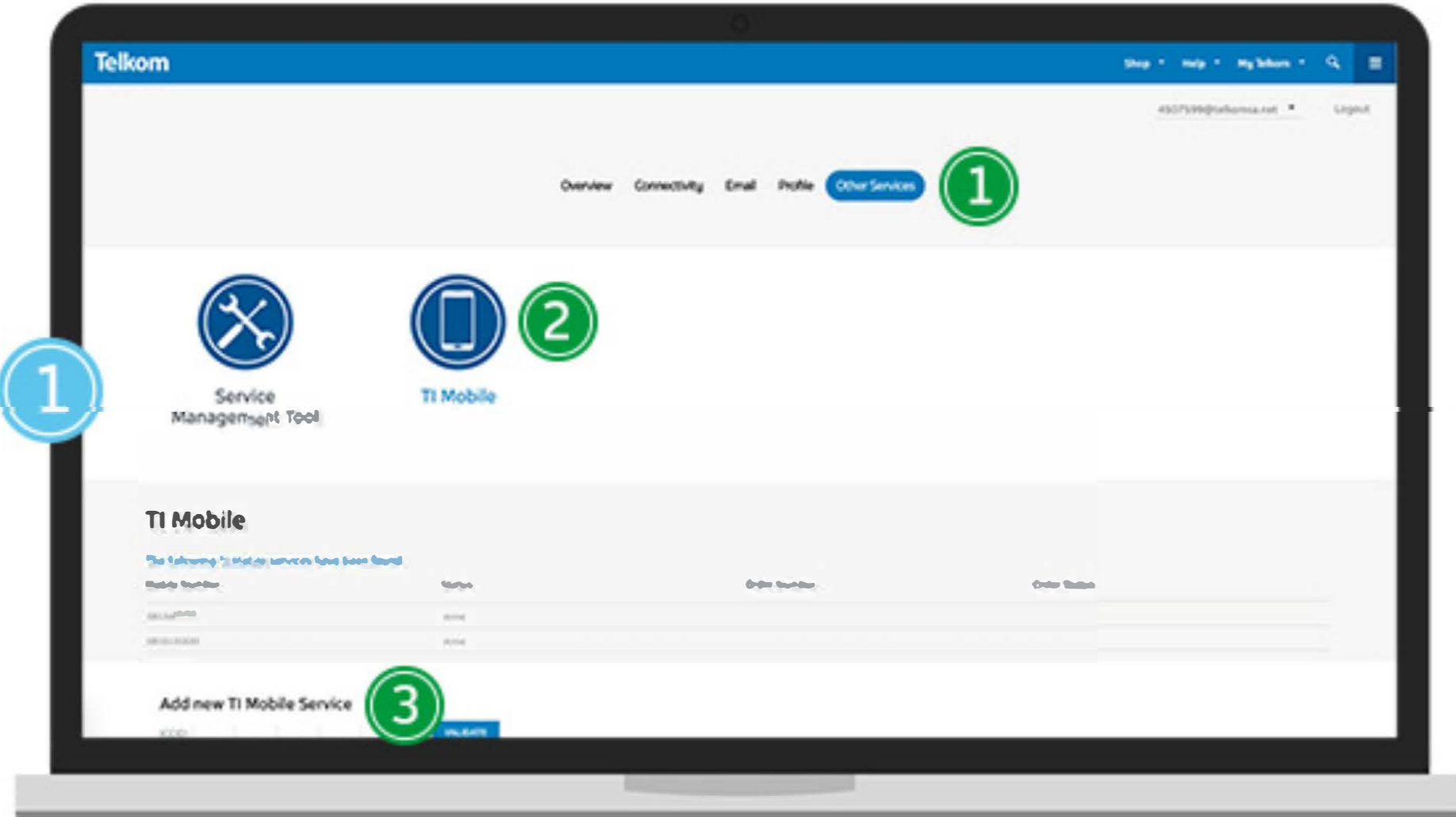


4. Click on [Customer Portal](#).

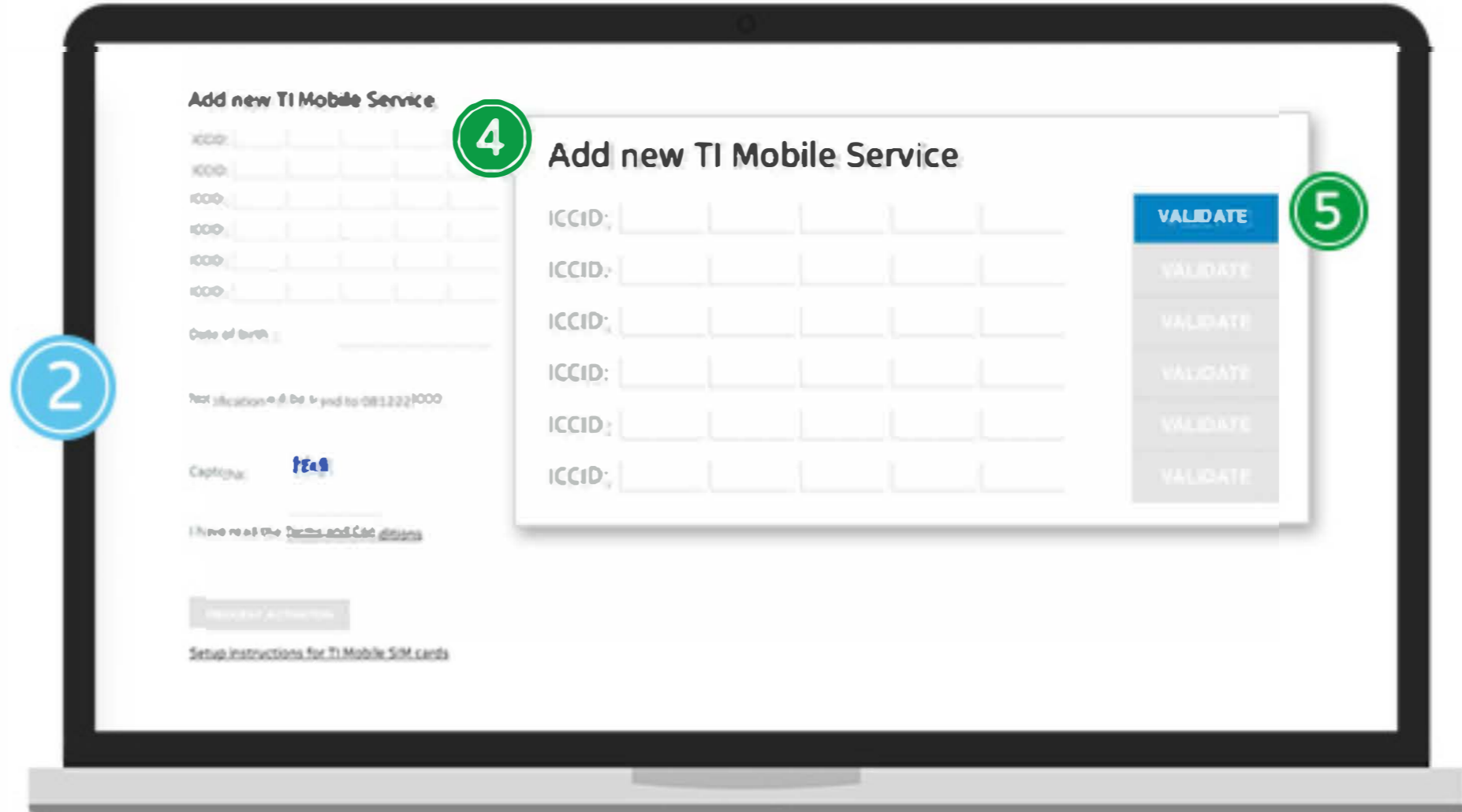


5. Enter your username and password followed by the 'Login'.
6. Click on the question mark if you've forgotten your details.

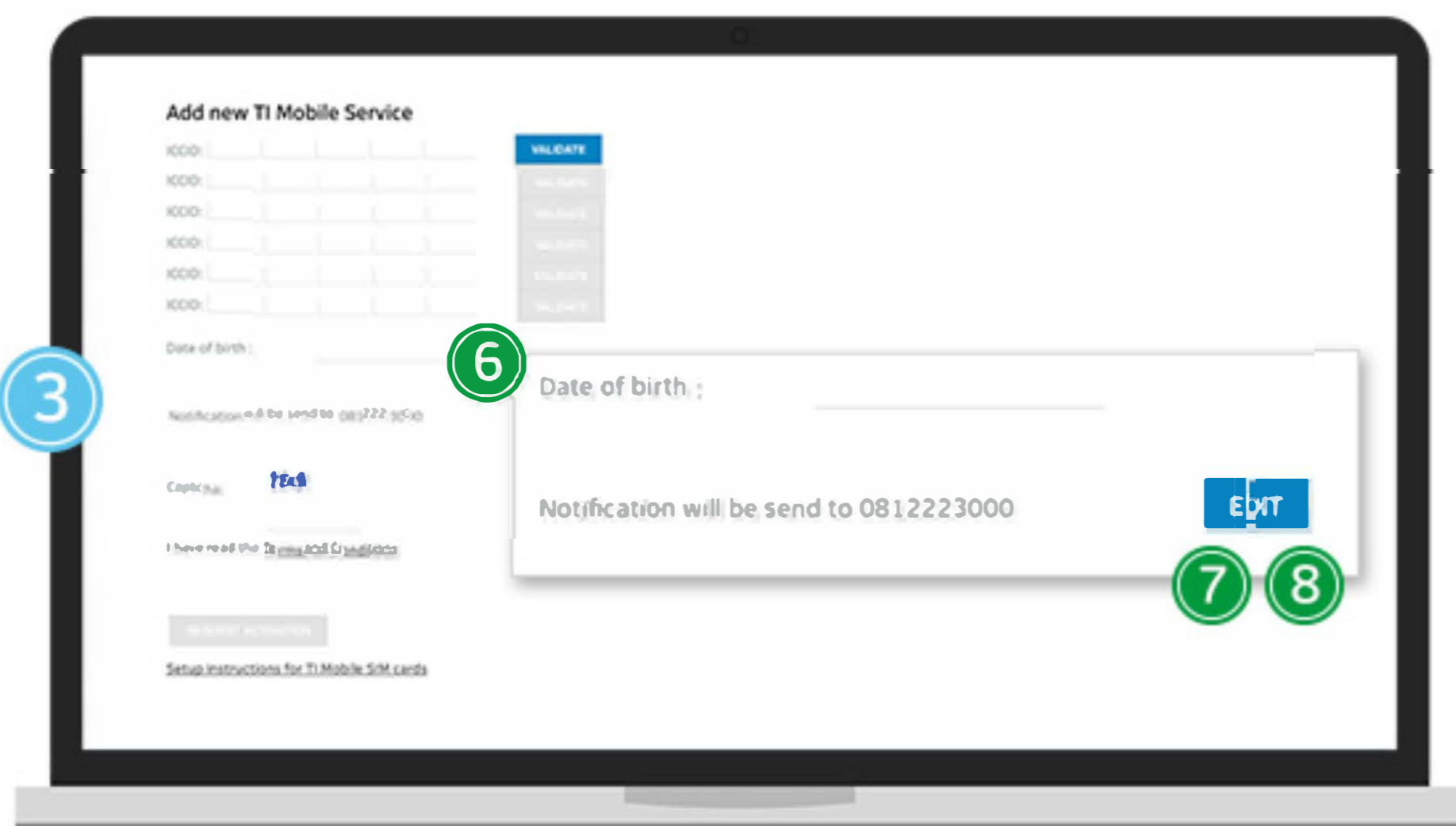
Activate your SIM card



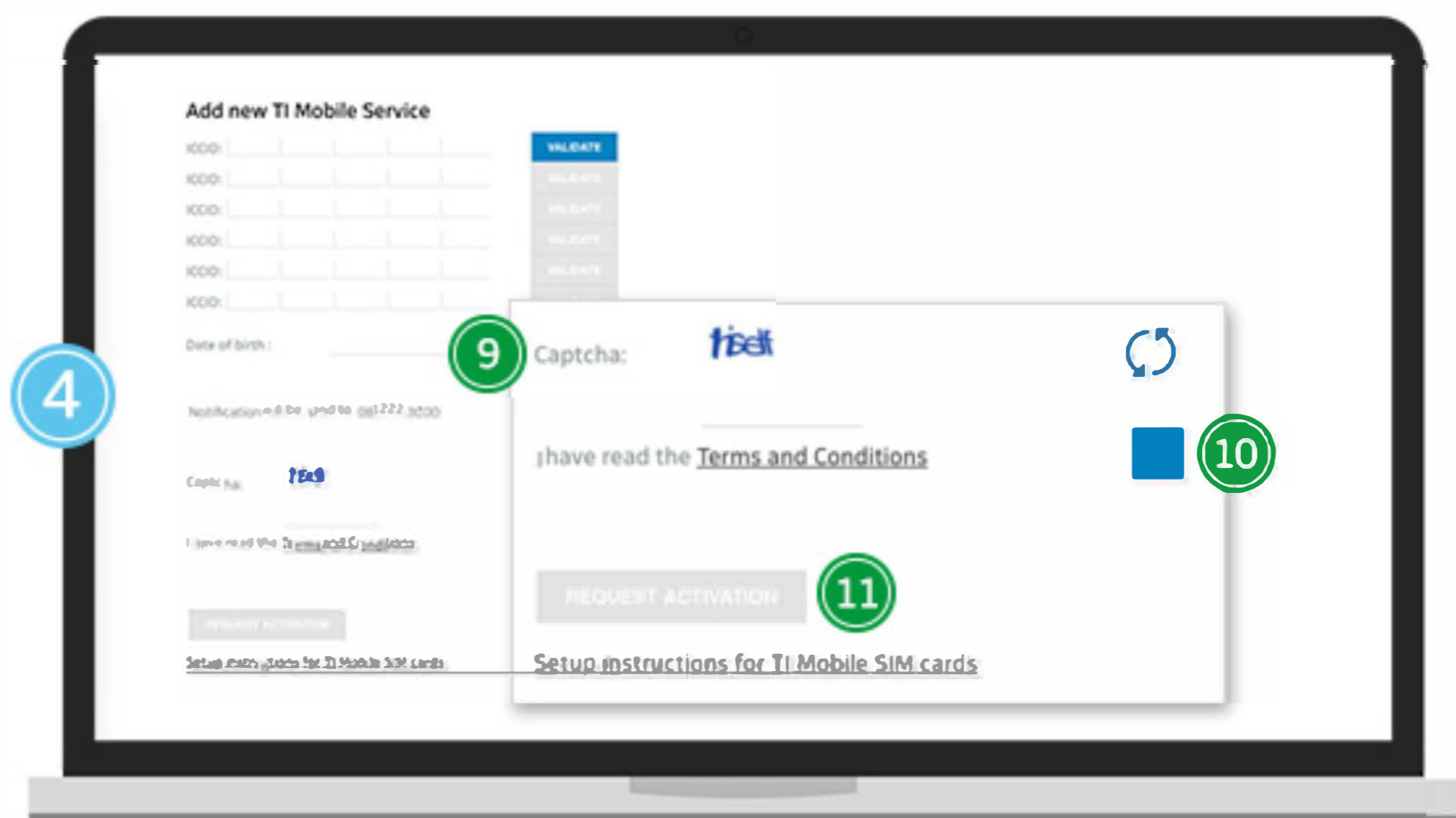
1. Click on 'Other Services' in the navigation tab.
2. Click on the TI Mobile icon.
3. Scroll down to 'Add new TI Mobile Service'.



4. Enter your SIM card's ICCID number (20-digit code).
5. Click 'VALIDATE' once you've entered the number. An error message will appear if an incorrect number is entered.

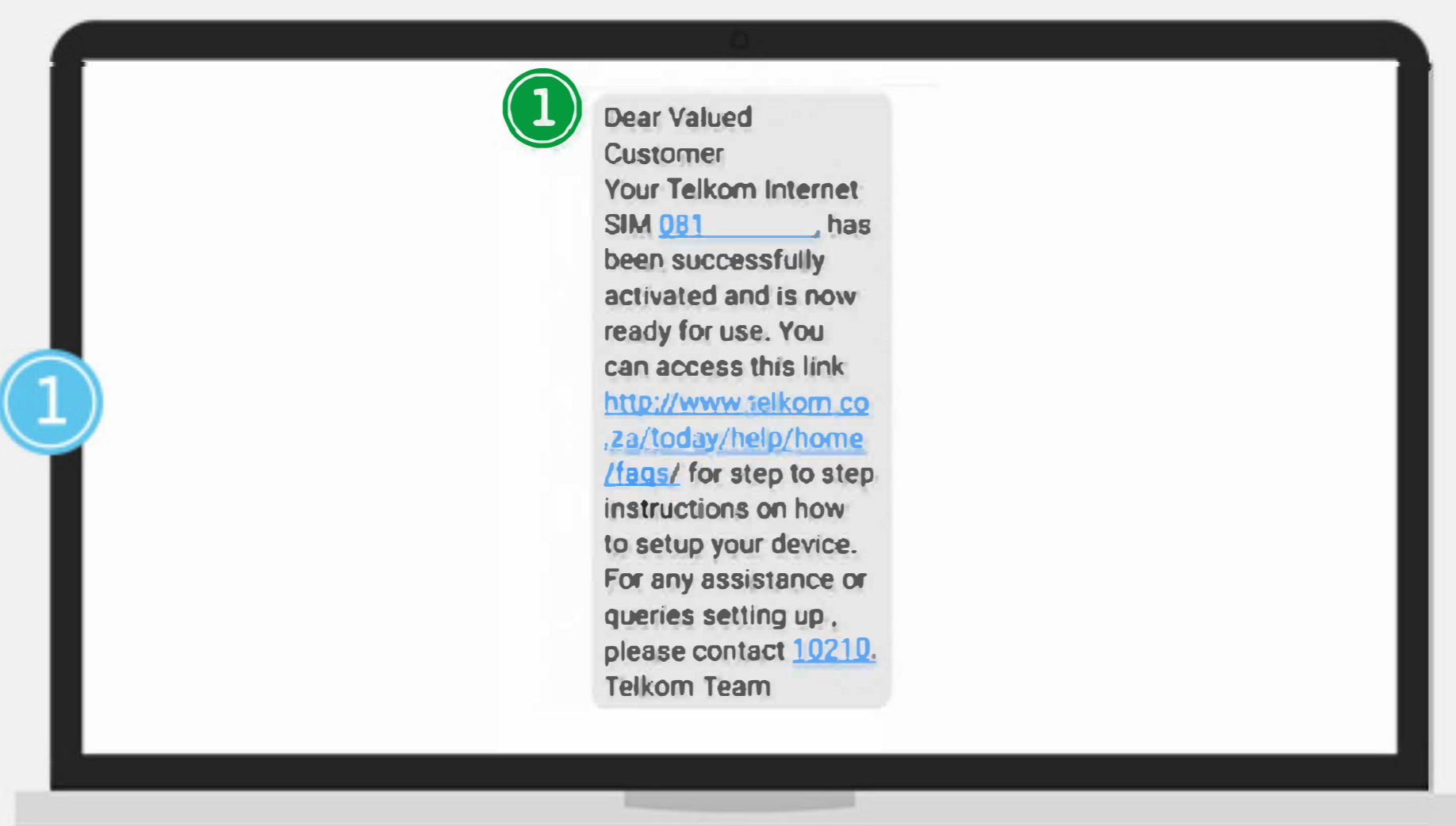


6. Enter your birth date (select from drop-down options).
7. Click the 'EDIT' button to add your mobile number (an activation SMS will be sent to this number).
8. Click the 'SAVE' button when you are done.

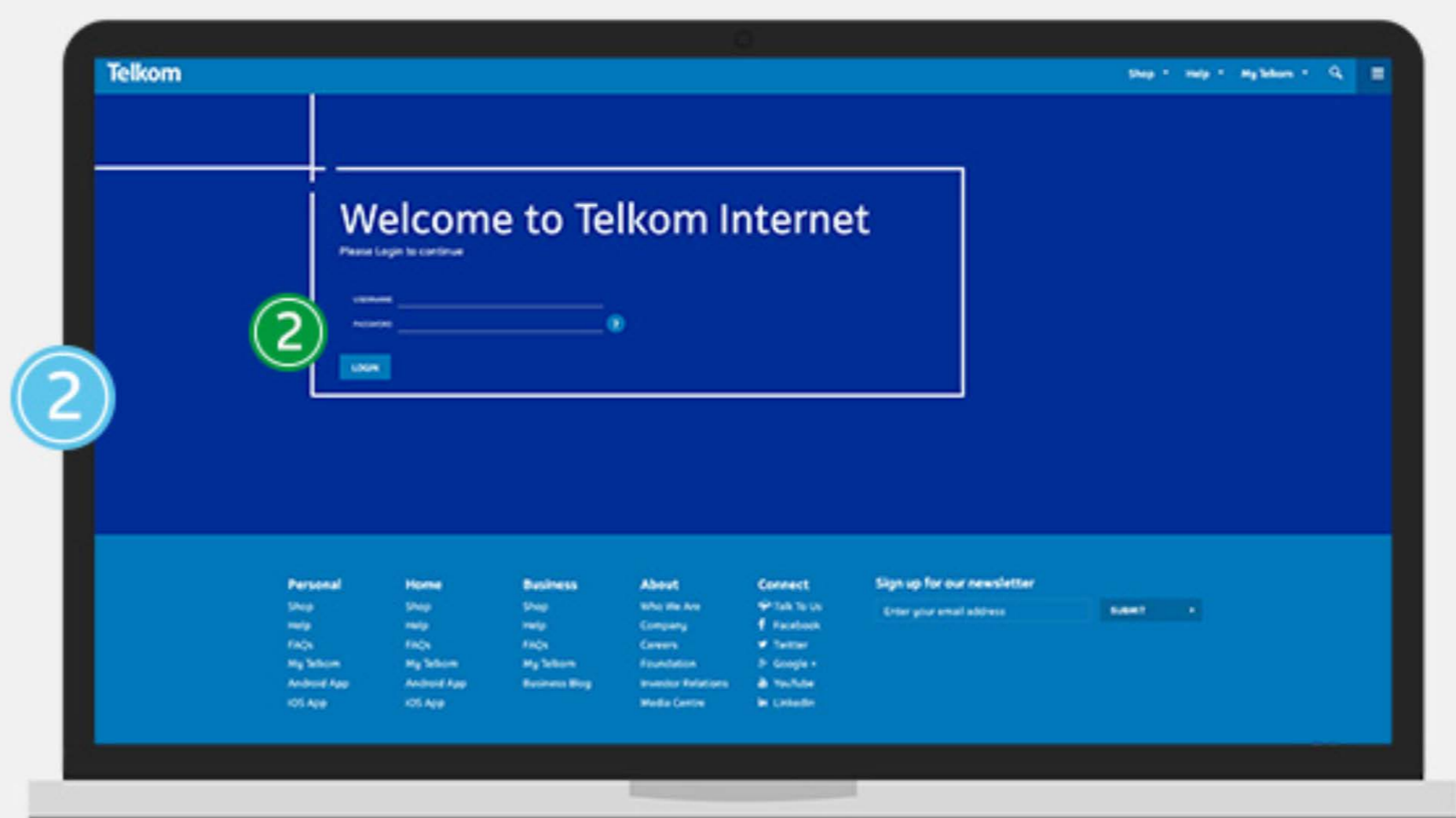


9. Enter the 'Captcha' phrase for verification.
10. Click the tick box to acknowledge the Terms and Conditions.
11. Click the 'REQUEST ACTIVATION' button to activate the service. A message will be displayed at the top of the page once you've submitted your application.

You're now ready to use your TI Mobile SIM



1. You'll receive a verification SMS once your SIM card has been activated and is ready to be used.



2. You can log into the [Customer Portal](#) at any time to track your mobile usage or top-up your data.

What are the next steps?

You can now configure the device you'll be using by following the guide below.