

Terms and Conditions: Unlimited Home 10Mbps DSL/FTTH January Big Deal for New to Broadband (NTB) and New to Franchise (NTF) 24-month contract subscribers.

The provision of Telkom's Broadband Service (whether over xDSL or Fibre) is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

1. The provisioning of Telkom's xDSL Service will be subject to several variables such as Telkom network availability, distance between closest exchange and installation address and copper line quality.
2. The provisioning of Telkom's Fibre will be subject to network infrastructure and coverage availability.
3. Unlimited Home 10Mbps DSL/FTTH January Big Deal is available to NTB and/or NTF upon signing a 24-month contract.
4. WiFi router, WiFi range extender, LIT TV streaming box and installation are included for NTB/NTF customers upon signing up on a 24 months' contract at R807 per month.
5. Fibre Installation is valued at R 1437.50, which includes trenching of first 8 meters. If beyond 8 meters' customer will be charged R182.40 per meter.
6. Customers must continue paying their bill irrespective of credits that may apply (normal bill run may only reflect the discount on the 2nd invoice).
7. Penalties will apply when a customer cancels the service before the end of 24-month contract.
8. Pro-rata billing rate will also be included where applicable.
9. Unlimited Home 10Mbps January Big Deal is not available to upward and/or downward speed migrations of the customers' current speeds.
10. Unlimited Home 10Mbps January Big Deal is only applicable to Openserve network infrastructure, not Vumatel, and/or any other 3rd parties network infrastructure.
11. 3G and LTE can be alternative services, if ADSL/FTTH is not available, however the January Big Deal does not apply to these services.
12. Customers are responsible to provide network access to their premises via Point of Entry sleeves/ducts, at their own costs.
13. Unlimited Home 10Mbps January Big Deal will run from 1 January 2019 to 31 January 2019.
14. Telkom Internet Uncapped deals subject to Telkom Internet Acceptable Use Policy.

Telkom Internet & Broadband Terms & Conditions

Telkom Internet products are governed by its Specific Terms and Conditions policy

[Broadband Terms and Conditions](#)

[Telkom Internet Terms & Conditions](#)

[Telkom Internet Acceptable Use Policy \(AUP\)](#)