

Terms and Conditions

- LAN Connect is a point-to-point service.
- LAN Connect is offered at speeds of at least 1Gig upto 100Gig services.
- Telkom supplies and owns the network link, network management link, TCP and TCE.
- LAN Connect is a technology independent product.
- Telkom may change technologies/vendors and equipment and this will not affect the service as proposed/contracted.
- The contract period can extend over 1, 2, 3,4 or 5 years.
- Monthly rental will continue on month-to-month basis after the minimum rental period for 12(a) subject to CPI escalation.
- Prices are subject to an annual CPI.
- Price quoted is valid for 30 days from the date of Telkom's signature of the proposal.
- Prices quoted are exclusive of VAT.
- All upgrades will result in a new contract, rental and/or term.
- If upgrade occurs within the minimum rental /contract period, penalties may apply.
- Transfer of the service to a point on the same premises will be done at a repayable cost.
- Outdoor transfer requests within the minimum rental /contract period will result in a new contract, rental and/or term and penalties may apply.
- Penalties will be applicable for service terminations and downgrading of the service during the minimum rental period/ contract term.
- Telkom's standard terms and conditions for DATA services apply.