

Terms and Conditions

- The main site access is monitored by Telkom's National Network Operations Centre (NNOC) 24 hours a day depending on your service level agreement with Telkom.
- The main site access can be on ATM or Diginet leased lines.
- Should you require home offices to be connected you need to have ADSL, WiMAX or dial-up access available at these remote locations. All remote connections are based on Point-to-Point Protocol over Ethernet (PPPoE).
- For GSM access (GPRS and 3G) you need to have an agreement in place with Vodacom for the necessary access devices and Corporate APN which is providing a secure access to your Telkom virtual private network (VPN) on Telkom's IP network.