

Unlimited Lite Terms and Conditions

- Telkom Mobile's terms and conditions as well as Telkom's terms and conditions for the provision of electronic communication services and products apply (full details available at <http://www.telkommobile.co.za>).
- The Unlimited Lite voice product offering will be available on promotion as a new 24-month postpaid plan to new and existing customers. This promotion will be available at participating Telkom stores, Telkom Direct stores, Telkom Mobile contact centres, Telkom Direct Sales and dealers for a limited period only, from 12th November 2014 (Note: Telkom Mobile reserves the right to terminate or extend this promotion without prior notice).
- The Unlimited Lite voice offering is based on a SIM-only plan (no device included). Offerings that include devices are available, but at additional associated costs.
- The Unlimited Lite voice offering shall only be available on a 24-month contract. Once the contract has matured, the service shall continue to run month-to-month until such time the customer decides to renew, convert or terminate the service, as set out in the contract. The existing Conversion, Migration and Termination business rules apply (full details available at <http://www.telkommobile.co.za>).
- The cost of this 24-month agreement is a monthly subscription fee of R599.00 (SIM-only), including VAT.
- The product offering contains the following benefits:
 - Unlimited calls to Telkom Mobile numbers
 - Unlimited Fixed Line calls (including Telkom and Neotel Fixed line)
 - 800 all-network local minutes
 - Unlimited Wi-Fi (10GB Fair Usage Policy)
 - Unlimited Lite shall be billed on a per-second billing methodology.
- This offer is available to all new and existing Telkom Mobile and Telkom Business mobile customers and supports mobile number port-ins.
- Telkom non-geographic services, Neotel non-geographic services and standard VANS numbers such as 0800, 0860, 0861, 087 calls shall consume from the 800 All Network local minutes.
- Should the subscriber decide to terminate the offering before the expiry of the 24-month term, the existing contract penalty rules shall apply to both handset deals and SIM-only deals as may be applicable.
- No carry-over will be permitted for the duration of the contract. Customers shall forfeit any unused voice minutes at the beginning of each month.
- Once the 800 all-network local minutes are depleted, customer shall be charged an out of bundle rate of R0.79 on per-second billing for voice calls.
- All premium-rated calls shall be excluded from the Unlimited Lite calling benefit and will be charged at the applicable premium-rated call rates.
- All international Calling and international Roaming shall be excluded from the Unlimited Lite offering and will be charged at applicable international call rates.
- All existing once-off/recurring Internet Data and SMS bundles are available for purchase on the Unlimited Lite Voice plan. Customers can also utilize data / SMS at the applicable Out-of-Bundle rate of R0.29 per MB or R0.50 per SMS respectively.
- Acceptable Fair Usage Policy: Telkom Mobile shall proactively monitor the traffic on the Unlimited Lite Voice SIM for the following deviations:

- Unlimited calls to Telkom Mobile numbers
- Unlimited Fixed Line calls (including Telkom and Neotel Fixed line)
- Unlimited Wi-Fi with a Fair Usage cap of 10 GB per month shall apply. The speed shall be throttled to 128Kbps if a subscriber reaches a data usage of 10 GB via Wi-Fi access before end of the month. The speed shall be reset to normal speed at the beginning of each month.
- The Unlimited Lite and associated benefits may only be used for private and personal use and cannot be used for commercial purposes. This offer is only applicable for person-to-person usage and the SIM shall not be used for purposes of least cost routing, server hosting, Internet cafes, Wi-Fi hotspots, international bypasses, payphones and call centres. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom mobile shall have the right to immediately suspend the services.
- Telkom Mobile will regard the above as fraudulent activity and suspend the service immediately pending the investigation. (Note: Telkom Mobile reserves the right to suspend/terminate this service when any fraudulent activity is suspected)
- In cases of high usage and/ or abuse of benefits, Telkom Mobile reserves the right to impose a Fair Usage Limit (FUL) on notice to subscribers. Once abuse has been detected and subscribers have been notified, subscribers shall be charged at the then applicable standard rates for all calls made.
- Telkom Mobile reserves the right to amend the FUL on notice to subscribers.
- Telkom Mobile reserves the right to migrate this service when abuse is detected, to a price equivalent service (e.g. SmartPlan 500).
- Unlimited Lite benefits may not be used in conjunction with any other promotion included in other Telkom Mobile products to generate additional benefits.
- All voice calls are network restricted to 59 minutes 59 seconds. After 59 minutes 59 seconds, the call will be automatically cut by the network. Customers can dial again.
- Multi SIM shall not be provisioned with the Unlimited Lite Voice Plan.
- Telkom Mobile reserves the right at any time to withdraw this offer without prior notification. Agreements already in operation will, however, be honoured.
- Telkom Mobile reserves the right to vary these terms and conditions at any time. Such changes will be posted on the Telkom Mobile website and will be deemed to have been accepted by you if you continue using the service. The obligation therefore is on you to review these terms and conditions at regular intervals.
- All prices are subject to change without notice.