

PERSONAL

Setting up email

How to set up email on your
Windows Phone 8

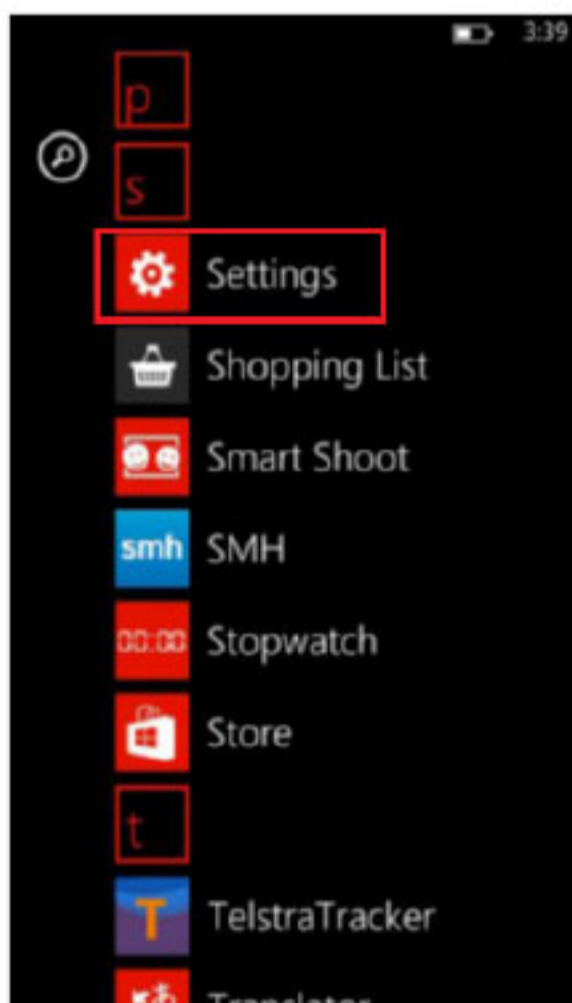
Telkom



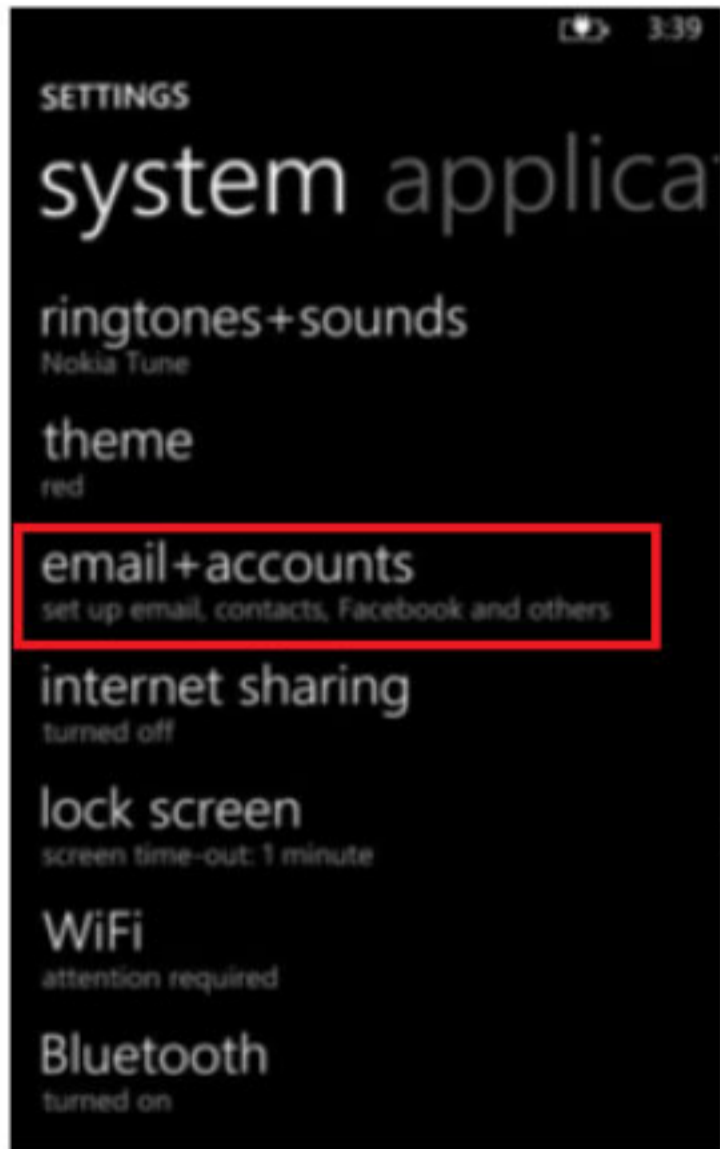
How to set up your Windows Phone 8

The instructions and screenshots in this setup guide are for **Windows Phone 8**. Previous versions of Windows Phone are very similar, although the screenshots may not match exactly what you see on your device.

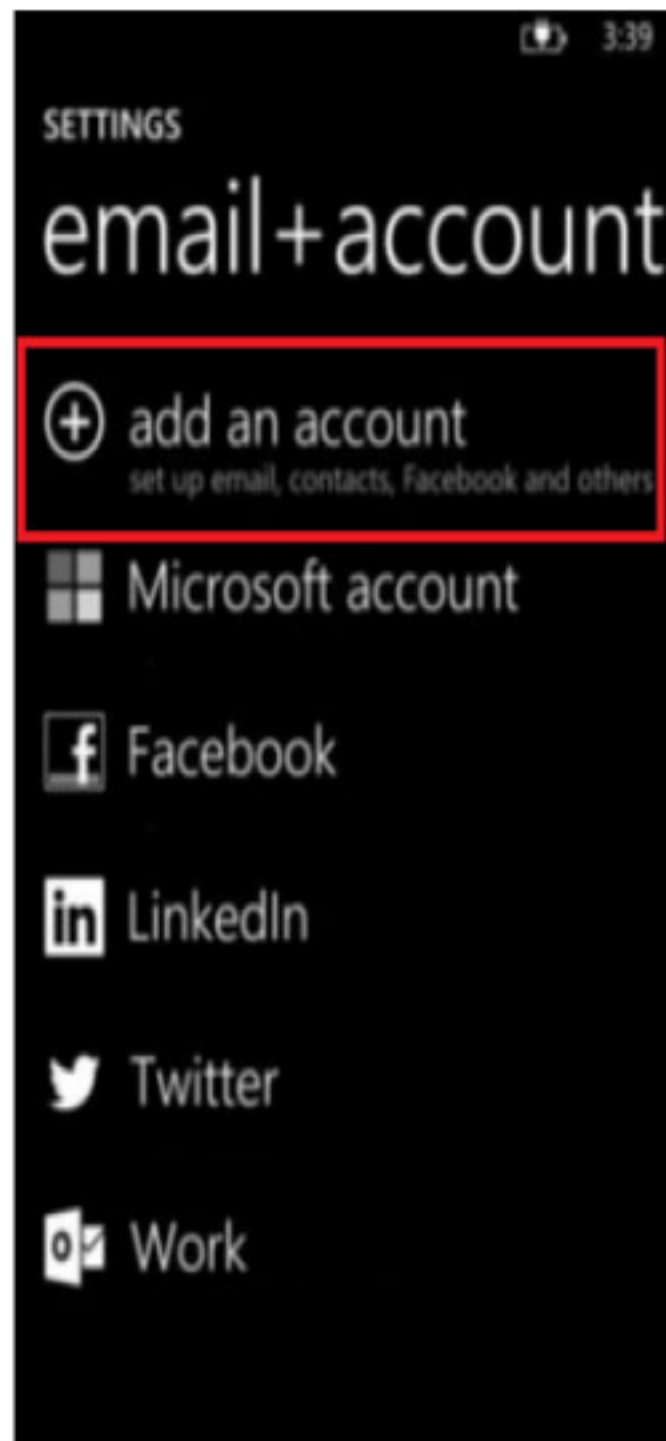
1. Open your phone, tap the Settings icon



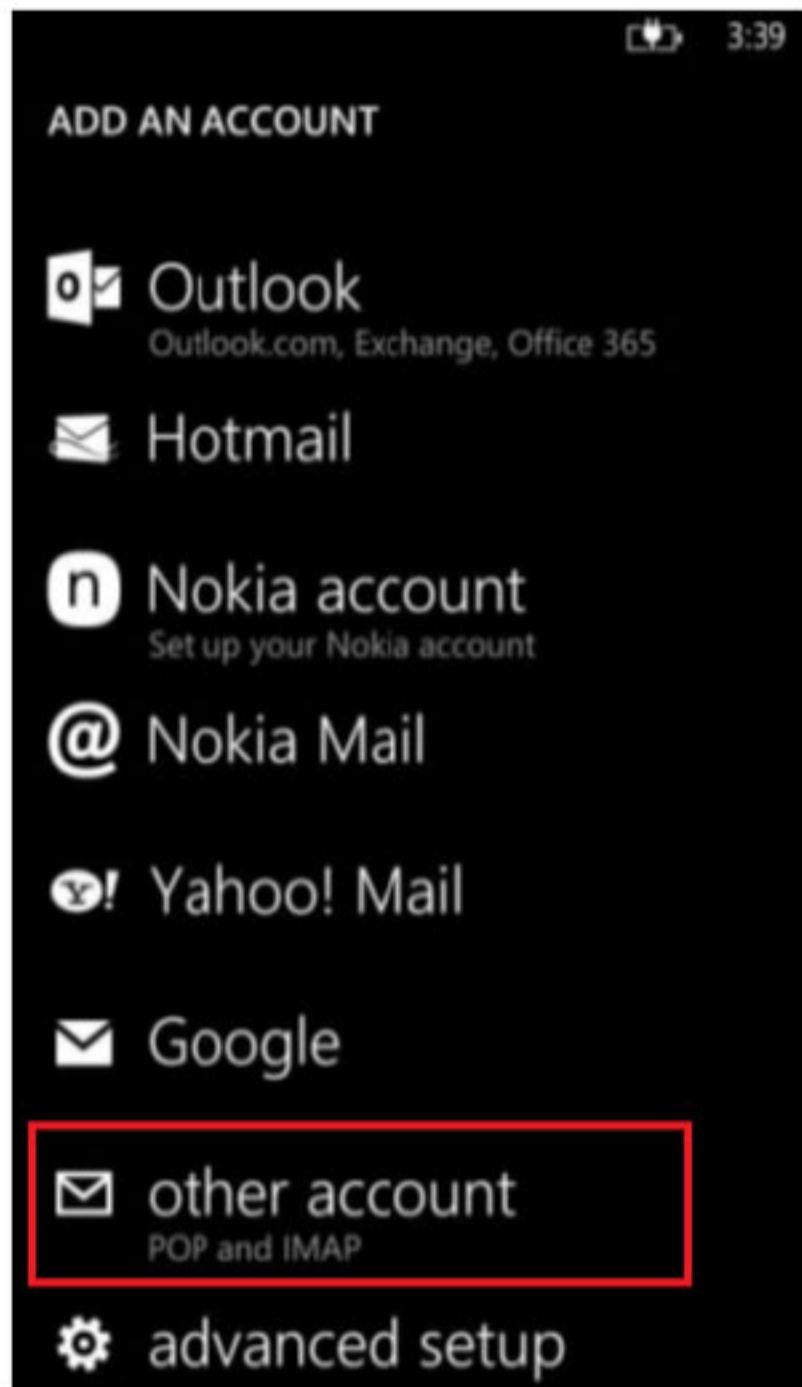
2. Tap **email + accounts**.



3. Tap **add an account**.



4. Tap **other account**.



5. Fill in your email address and password:

- **Email Address:** Your full TelkomInternet username, including the domain.
- **Password:** Your TelkomInternet password.
- Uncheck **show password** box

2:54

OTHER ACCOUNT

Email address

user@telkomsa.net

Password

.....

Show password

Your sign-in information will be saved.

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m ↵

&123 , space . ↵

sign in

6. Tap **sign in**.

Your EMail account is now ready to use.

7. If your phone auto configures then you are in luck and can complete, otherwise the advanced button should appear after a couple failures, select the advanced option.

Enter your **Email Address**

Enter your **Password**

Click **Advanced**

1:00

OTHER ACCOUNT

Email address

user@telkomsa.net

Password

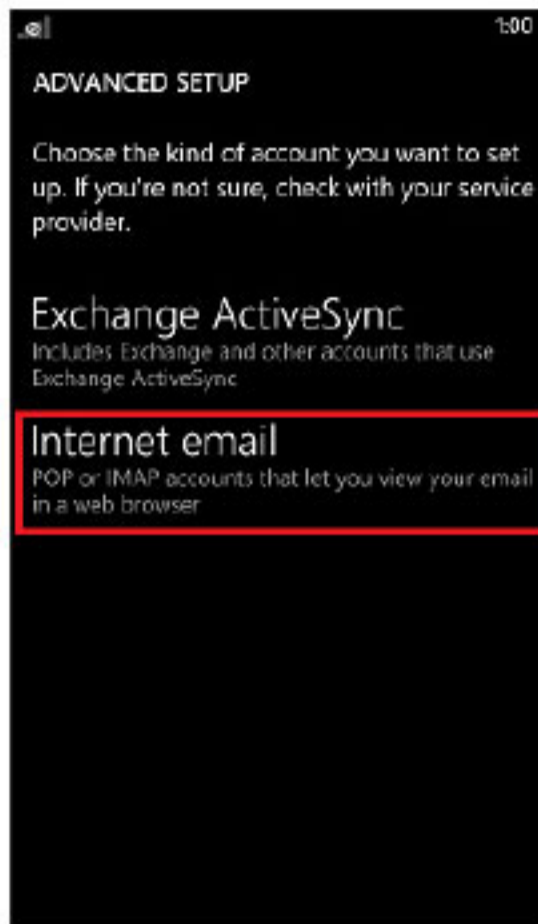
.....

Show password

We couldn't find the settings for the account information you entered. Make sure the email address is correct, then tap Try Again. If you'd rather add the settings for this account manually, tap Advanced.

try again advanced

8. Select Internet email as the account type



9. Enter your details that include, Email Address, Username, Password, Incoming Server and Port Number, Outgoing Server and Port Number and Click Sign in

Add your Other account

Enter the information below to connect to your Other account.

Email address

Username

Password

Incoming (IMAP) email server Port

Incoming server requires SSL

Outgoing (SMTP) email server Port

Outgoing server requires SSL

Outgoing server requires authentication

Use the same username and password to send and receive email

[Show fewer details](#)