

Sales consultant to complete:

Order no. Account no.
 Dealer code
 Agent name Agent ID/salary no.
 RICA information Customer representative as RICA agent RICA by sales agent
 RICA on delivery

Supporting documentation

- Proof of identification: (certified copy of SA ID or passport)
+ permit of the passport of accountholder

1. Business details

Business name
 Company registration/Identity/Passport no. VAT no.
 Cost centre Contact person's name and surname
 Home no. Office no. Mobile no.
 Fax no. Email address
 Telkom service number to be renewed
 How do you want to receive your invoice? Email (compulsory for all broadband services) Post (additional charges may apply)

2. Renewal/Changes required

A. Mobile and convergence solutions

Package/Deal ID Device make/model Itemised billing Yes No Additional value-added services Contract period
 Insurance Yes No Band Monthly premium R
VAS required (i.e. additional bundles) Monthly/24/36

Telkom SA SOC Ltd is an authorised Financial Service Provider, FSP number: 46037, underwritten by Mutual & Federal Risk Finance Ltd, a member of the Old Mutual Group. I/We have purchased the Telkom Cellular Insurance and hereby declare that it was done on a non-advice basis. Non-advice in respect of a purchase means that the Telkom Representative did not provide advice, did not make a recommendation, nor provided guidance or made a proposal of a financial nature in respect of Telkom Cellular Insurance. Telkom Cellular Representative presented the benefits and features of Telkom Cellular Insurance which allowed me to make an informed decision of my/our own.

B. Fixed-line and converged solutions

Fixed standalone

Calling plan (voice service) Calling plan required
 Telkom Broadband service Yes No Contract period Monthly/24 months
 Technology Fibre/DSL/LTE/3G Speed Fast Faster Faster + Fastest Elite Elite + Delux 100*
 Other Description required

*Delux 100 is not available on DSL.

Internet plan Internet plan required
 Self-install Yes No (installation charges applicable for month-to-month contracts)
 Device add-on Device required
 VAS add-on VAS required
 Virtual number

Converged bundles

Bundle description Bundle required Technology Fibre/DSL/LTE/3G Contract period Monthly/24/36

3. Agreement

I, the undersigned, declare, agree and confirm that:

1. If acting in a representative capacity, that I am duly and fully authorised to do so. I personally hereby indemnify and hold Telkom harmless for any damages suffered by it, should it at any stage appear that I'm not so authorised.
2. The information supplied herein with regard to me is complete, true and correct as at date of signature/electronic processing hereof.
3. Electronic processing of the transaction (telephonically or via internet portal) will be binding on me as if I have signed a physical application form, upon:
 - a. my agreement via tick box and submission of the online application form; or
 - b. my verbal confirmation of the existence of the agreement during the telephonic application process.

I am bound to the terms and conditions applicable to the transaction, including but not limited to:

1. Telkom's standard terms and conditions for the provision of electronic communication services and products (fixed-line services and products), available at www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/; and/or
2. Telkom mobile subscriber terms and conditions (mobile services and products) available at www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/; and
3. Product-specific terms and conditions related to the service and/or product I have applied for; as indicated on any promotional material and/or on Telkom's official product website (www.telkom.co.za) and/or communicated to me telephonically during a telephonic application process. I declare myself familiar with and bound to the content of said terms and conditions. I hereby consent to Telkom credit-vetting this application.

Full name Signature Date Y Y Y Y M M D D

4. RICA person(s)

Name and surname

SA citizen Yes No ID no. Passport no.

Type of permit/visa Passport expiry date

Physical address Unit/Stand/Street name and no.

Suburb City Postal code

Mobile no.

Name and surname

SA citizen Yes No ID no. Passport no.

Type of permit/visa Passport expiry date

Physical address Unit/Stand/Street name and no.

Suburb City Postal code

Mobile no.