

Telkom Terms and Conditions – Back to School Promotion:

FTTH bundles on Openserve FTTH footprint plus add on devices and a Free TelkomOne Amp Voucher

Promotion period is from 6 January 2022 until 28 February 2022, only available on the Openserve Fibre Network www.telkom.co.za/today/ucm.

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions which can be accessed through the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

1. Telkom Internet products are governed by the following Specific Terms and Conditions policies:

[Telkom Internet Terms & Conditions](#)

https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf

https://www.telkom.co.za/about_us/download/VAS.pdf

2. The Fibre Home Unlimited, Fibre Home Unlimited Premium and the Uncapped FTTH Promo offers will be available to the following customers when signing up a FTTH bundle on a 12 month or 24-month contract:
 - New customers within the Openserve FTTH (fibre to the home) footprint
 - DSL and Copper voice customers migrating to the FTTH offers within the Openserve FTTH footprint
3. The below devices can be added to FTTH bundle at an additional charge.
 - Huawei T3 10" Tablet
 - Lenovo 10.1" 2GB 32GB LTE Tablet
 - Acer Aspire A315 Core i3 Bundle
 - Lenovo Ideapad 3 Core i3 (Backpack, WL Mouse, MS 365 Family)
 - MGN63 MacBook Air 13-inch M1 chip 8core CPU and 7core GPU 256GB
4. Customer will receive an SMS with a voucher number for TelkomOne AMP.

5. Customers on existing fibre bundles other than DSL customers migrating to the FTTH offers within the Openserve FTTH footprint do not qualify to migrate to this promotional offer and will not receive the benefit of this promotional bundle.
6. The promotion will apply for new customers, DSL and copper voice signing up for any of the following bundles in the Openserve FTTH footprint.

6.1 Fibre Home Unlimited

6.2 Fibre Home Unlimited Premium

6.3 Uncapped FTTH Promo

7. Fibre Home Unlimited and Uncapped FTTH Promo bundles have limited HD streams allowed during peak hours. Refer to AUP (Acceptable Use Policy) found at https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf
8. Access to a Voice service is optional at no charge, however, calls made on the voice service will be charged at normal rates. A calling plan can be added at an extra charge on Fibre Home Unlimited and Uncapped FTTH promo.
9. Telkom Internet Uncapped offers are subject to Telkom Internet Acceptable Use Policy.
10. All orders successfully **registered** during this promotional period will qualify for the promotion.
11. Uncapped FTTH promo bundle is provided on 12 months contract. Router and installation are included, this is subject to the fibre service being active for 12 months. Should the service be cancelled prior to the end of the contract term, the pro-rated remaining cost of the installation and router will be charged at the time of cancellation
12. Fibre Home Unlimited and Fibre Home Unlimited Premium bundles are provided on 24 months contract. Router and installation are included, this is subject to the fibre service being active for 24 months. Should the service be cancelled prior to the end of the contract term, the pro-rated remaining cost of the installation and router will be charged at the time of cancellation.
13. Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by the customer, should the customer continue using the services. The obligation therefore is on the customer, to review these terms and conditions at regular intervals.
14. Errors and omissions excepted (E&OE).