

## **“Beat My Quote” Campaign Terms and Conditions Campaign Period (06 November 2020 – 15 February 2021)**

This campaign (“Campaign”) is organised and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park.

The campaign is open to business customers allowing Telkom the opportunity to match or improve the value proposition on Fixed Line Services (on a like-for-like basis) offered by another service provider. In the event of Telkom not being able to match or improve the value proposition, the customer will receive Complimentary Data.

### **1. DEFINITIONS:**

- 1.1 Unless the context clearly indicates the contrary, any term defined in the Telkom’s Standard Terms and Conditions when used herein shall bear the same meaning as defined in the [Telkom’s Standard Terms and Conditions](#).
- 1.2 The words and phrases listed below will have the meaning set out next to the corresponding word or phrase unless the context indicates otherwise:
  - 1.2.1 “Complimentary data” means that a qualifying Applicant will receive non-transferable and non-exchangeable 20GB Telkom data per month for 6 months (totalling 120GB).
    - Data not depleted will not roll over to the next month.
    - The Applicant needs to comply with RICA for the purpose of Telkom issuing a new Telkom Sim Card for the allocation of the Complimentary Data.
    - The Complimentary Data will not be provisioned on an existing Telkom or any other non-Telkom Sim card.
    - The Telkom data is coverage dependent.
  - 1.2.2 “Fixed Line Services” means products that reside and are fixed to a location, Fibre and Copper such as:
    - PSTN
    - IP Voice
    - Virtual Number
    - BizTalk (250,400,700, Unlimited Lite, Unlimited)
    - BizTalk Multi-Line (800,1200,1400,1600,2100,2800)
    - VoIP Voice Plan

- VoIP Calling Plan Unlimited 5
- VoIP Calling Plan Unlimited 10
- Business Pure connect DSL 4Mbps
- Business Pure connect DSL 10Mbps
- Business Pure connect DSL 20Mbps
- Business Pure connect DSL 40Mbps
- Unlimited Business DSL LITE 4Mbps
- Unlimited Business DSL LITE 10Mbps
- Unlimited Business DSL LITE 20Mbps
- Unlimited Business DSL LITE 40Mbps
- DSL Unlimited Premium 4Mbps
- DSL Unlimited Premium 10Mbps
- DSL Unlimited Premium 20Mbps
- DSL Unlimited Premium 40Mbps
- Unlimited Business Fibre LITE 10Mbps
- Unlimited Business Fibre LITE 20Mbps
- Unlimited Business Fibre LITE 40Mbps
- Unlimited Business Fibre LITE 100Mbps
- Unlimited Business Fibre LITE 200Mbps
- Unlimited Business Fibre Premium 10Mbps
- Unlimited Business Fibre Premium 20Mbps
- Unlimited Business Fibre Premium 40Mbps
- Unlimited Business Fibre Premium 100Mbps

1.2.3 “Valid Offer/Quote” means a quote for Fixed Line Services (as set out in 1.2.2 above) on an official letter head from an established and recognized organisation in possession of a licence to provide telecommunications services registered with (ICASSA) (other than an entity forming part of Telkom Group) which quote/offer is still within its validity period.

## **2. CAMPAIGN PERIOD:**

- 2.1. The Campaign will be valid during the period of 06 November 2020 to 15 February 2021, both days inclusive.
- 2.2. The duration of the Campaign may be extended or curtailed at the discretion of Telkom at any time.

## **3. WHO IS ELIGIBLE TO APPLY FOR A SERVICE:**

- 3.1. Persons (“Applicants”) interested in applying for a Fixed Service must:
  - 3.1.1. be eligible for Telkom Business products;
  - 3.1.2. reside and operate in South Africa with valid business registration documents;
  - 3.1.3. apply for a service at a competitive rate during the Campaign Period;
  - 3.1.4. submit to Telkom a Valid Offer/Quote outlining the Fixed Line Service(s) for which he/she is applying for.

## **4. TERMS AND CONDITIONS**

- 4.1. By participating in this Campaign, all Applicants agree to be bound by these terms and conditions, which will be interpreted by Telkom and Telkom's decision regarding any issue will be final and binding. Telkom reserves the right to amend, modify, change, postpone, suspend or cancel this Campaign, or any aspect thereof, without notice at any time, for any reason which Telkom reasonably deem necessary.
- 4.2. Applicants participating in the Campaign must provide a Valid Offer/Quote, which will be verified before acceptance. Acceptance by Telkom will also depend on the availability of Telkom's Fixed Line Services at the Applicant's desired location. Therefore, even if the Applicant submits a Valid Offer/Quote, and the requested Telkom Fixed Line Service is not available at the Applicant's desired location, the Applicant will not be entitled to the Complimentary Data. It is therefore the Applicant's responsibility to established that the Fixed Line Service for which a Valid Offer/ Quote is submitted, is indeed offered by Telkom at the desired location.
- 4.3. In the event of Telkom matching or improving the value proposition of the Valid Offer/Quote and the Applicant declines Telkom's offer, the Applicant will not be entitled to receive the Complimentary Data.
- 4.4. Only listed products as set out in clause 1.2.2 above will qualify for the purpose of this Campaign.
- 4.5. In the event of Telkom not being able to match or improve the value proposition of a Valid Offer/Quote, the Applicant will be entitled to Complimentary Data as set out in clause 1.2.1 above.
- 4.6. Each Applicant is eligible for one submission to Telkom during the Campaign Period.
- 4.7. The ensuing agreement concluded by the customer with Telkom is confidential.
- 4.8. Any queries relating to this Campaign should be directed to 180 on Customer Care Line.
- 4.9. All product specific Terms and Conditions will apply.

Please note: These Campaign specific Terms and Conditions must always be read together with Telkom's Standard Terms and Conditions, which apply to the use of Telkom's products and services (full details on [https://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](https://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)).