

Telkom CallerTunes/CRBT Terms and Conditions

1. The provision of Telkom CallerTune/CRBT is subject to Telkom's Standard Terms and Conditions. Refer to the link below:
<http://www.telkom.co.za/>
2. These terms and conditions shall govern your use of the Telkom CallerTune/CRBT content service. By using the Telkom CallerTune/CRBT content service you accept these terms and conditions in full.
3. Telkom in partnership with Akinga Vertical Service Provider shall offer Value Added Services with various content services, to Telkom Mobile Prepaid, Post-paid and Hybrid customers.
4. All Telkom Prepaid, Postpaid and Hybrid customers shall have access to the Telkom CallerTune/CRBT content service.
5. Subscription Fees are as follows:
 - I. A subscription fee of R1 per week is chargeable per standard tune (first week Free).
 - II. A subscription fee of R1 per day is chargeable per Music Box (first day Free)
6. Telkom reserves the right to change the subscription fees from time to time
7. The Telkom CallerTune/CRBT content service shall be accessible through the following channels:
 - a) USSD by dialling *178# or *180*5#
 - b) SMS by sending an approved tone code to 178
 - c) One Key Copy by pressing '1' while the respective tune is playing before the calling party picks the call.
8. Should you subscribe to the Telkom CallerTune/CRBT content service you must comply with the respective content rules.
9. You will be able to unsubscribe or opt out to a service by clicking optout.telkomsdp.co.za.
10. Should you choose to opt out or unsubscribe, you will not be entitled to any refund.
11. Telkom may suspend your Service or cancel your Service at any time in its sole discretion.
12. Where Telkom elects to cancel your fully paid up CallerTune/CRBT service and you have not breached any terms and conditions, you will receive a refund of a pro-rata amount of your payment, calculated by using any reasonable methodology.

13. Telkom may, from time to time vary the benefits associated with the CallerTune/CRBT content service and as such will notify subscribers and effect the updates accordingly.
14. Where in Telkom's reasonable discretion, the variation results in substantial loss of value or functionality, you shall have the right to cancel your subscription and will be eligible for a refund.
15. All amounts stated in these terms and conditions or on our website are stated inclusive of VAT.
16. If you breach these terms and conditions in any way, Telkom reserves the rights to temporarily or permanently suspend your access to the content services.
17. Telkom reserves the right to revise these terms and conditions from time to time.
18. Telkom and its affiliates will not be responsible for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by yourself in participation on the offer for content services.