

December Big deal

Terms and Conditions for SmartBroadband Wireless 50GB:

1. Telkom Standard terms and conditions apply (full details on www.telkom.co.za/terms).
2. Telkom reserves the right to amend these offerings and terms and conditions from time to time. Telkom will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. The December deal of the month is SmartBroadband Wireless 50GB which is a data offer, which includes 50GB Telkom anytime data per month (available on Telkom's network which is non-roaming on MTN's 3G Network), 50GB night surfer data per month and an additional 20GB Telkom anytime data per month which is available on Telkom network coverage which is non-roaming on MTN's 3G network. In total, the subscriber will receive 70GB Telkom Anytime data and 50GB Night Surfer data per month.
4. Night Surfer Data shall be valid between 12am – 7am.
5. Subscribers who sign up for the SmartBroadband Wireless 50GB deal of the month, shall receive data allocation for the duration of the 24-month contract. After 24 months, the additional 20GB Telkom anytime data allocation shall be removed and the subscribers shall only receive 50GB Telkom anytime data and 50GB night surfer.
6. The SmartBroadband Wireless 50GB is a promotion and Telkom reserve the right to retract the offer at any time and with no prior warning to customers.
7. Telkom reserve the right to throttle and/or shape the traffic of the SmartBroadband Wireless 20GB service in the network peak times between 6pm and 11pm daily.
8. The Telkom's SmartBroadband Wireless 50GB offer shall be available on a 24-month contract that includes an LTE WiFi router.
9. SmartBroadband Wireless 50GB post-paid subscribers shall be allocated the inclusive 50GB Telkom Anytime data, 50GB Night Surfer and additional 20GB Telkom Anytime data at the beginning of the month, within the period of the 24 months' contract.
10. The SmartBroadband Wireless 50GB post-paid subscribers who deplete their inclusive allocated data, before expiry date have an option to top-up/purchase the LTE/LTE-A Once-off data bundles, which expires within 61 days for Anytime data and within 31 days for Night Surfer data from the date of activation.
11. SmartBroadband Wireless 50GB post-paid subscribers who top-up/purchase the LTE/LTE-A Once-off bundles (which expires within 61 days for Anytime data and within 31 days for Night Surfer data), if not completely utilized will be allowed to carry over the remainder of the LTE/LTE-A Once-Off data into the next month, and shall expire on the set expiry date.
12. At the beginning of the new month, SmartBroadband Wireless 50GB post-paid customers, shall be allocated the inclusive data which is anytime data and night surfer data. The inclusive allocated data will always be the primary bundle that will be consumed first and there-after the remainder of the data bundle carried over of LTE/LTE-A Once-Off bundle if applicable.
13. For example, a subscriber who depletes his/her inclusive data on the 20th October and top-up/purchase the LTE/LTE-A Once-off bundle which expires within 61 days for Anytime data and within 31 days for Night Surfer data from the day of activation.). The LTE/LTE-A Once-off bundle will expire on 19th December. On 1st November, the inclusive data will be allocated and the remaining LTE/LTE-A Once-off data bundle, will be carried over. The inclusive allocated data will always be the primary bundle that will be consumed first and once depleted then the remaining LTE/LTE-A Once-Off data bundle shall be consumed if still available.
14. RICA shall apply for the SmartBroadband Wireless 50GB
15. Subscription to Telkom's SmartBroadband Wireless 50GB service is subject to the availability of its LTE network coverage within the specified location and the subscriber will not be able to roam on MTN's 3G network. A Sales agent will be able to assist you with checking if your address is in coverage, alternatively

you can check online at <http://www.telkom.co.za/coverage/> or send an SMS with your address to 43482 for verification?

16. The SmartBroadband Wireless 50GB service is provided as a fixed wireless broadband service for use in a fixed location and should a subscriber relocate, Telkom cannot guarantee and / or be held liable for lack of network coverage, reliability and throughput outside its specified LTE coverage areas.
17. Should a subscriber use his/her SmartBroadband Wireless 50GB service for mobility purposes Telkom shall not be liable for lack of LTE coverage and/ or throughput outside of its LTE coverage areas
18. 3G failover to Telkom Mobile's 3G network only will be supported on the SmartBroadband Wireless service.
19. Telkom shall endeavour to ensure that LTE coverage is available where Telkom stipulates it has LTE coverage. Telkom shall not, however, be held responsible for customers' failure to access the Internet in areas that are not eligible for LTE.
20. A compatible device is required to use Telkom's LTE services. The maximum speed that can be experienced by the subscriber is dependent on the speed specification of the device.
21. Telkom's LTE network currently supports voice calls; however, a subscriber will be required to contact Support on 081 180 through any means of communication available to them to request that the voice capability be enabled on their service.
22. A flat rate of R 2.75 on per second billing basis will apply for any voice call on SmartBroadband Wireless service, with the exception of emergency services (10111, 10177 and 112) and Telkom helpdesk 081 180 which are free from a Telkom Mobile SIM card.
23. SMS is enabled for normal usage, notification and balance enquiries.
24. SMS charge is set at 50c/SMS and MMS charge is set at 50c/MMS.
25. The out-of-bundle rate of R0.30c (thirty cents) per MB applies.
26. Inclusive allocated data bundles will expire at the end of the current calendar month. For example, at the beginning of each month subscribers will be allocated the inclusive data and at the end of the month the remaining inclusive data, which was not used will expire.
27. No carry-over shall apply to the Inclusive allocated data.
28. SmartBroadband Wireless 50GB subscribers shall be required to link a secondary mobile device to their plan via their My Telkom Mobile account in-order to consume the free Wi-Fi bundle which can only be consumed at a Telkom public Wi-Fi hotspot.
29. Telkom's LTE network is supported on the 2300MHz TDD Radio frequency spectrum and the experience may vary depending on the wall thickness at your premises/ location.
30. Telkom is not liable for any loss or damage to your property or equipment arising out of the provision, installation or maintenance and use of the service.
31. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorised or unauthorised, resulting from virus attacks, security vulnerabilities, or loss of information.

Data Validity Rules for SmartBroadband Wireless 50GB

1. The monthly Inclusive anytime data validity period shall expire within two calendar months from the month of allocation. i.e. the inclusive anytime data allocated to your plans on 1 December will expire on 31 January.
2. The monthly Inclusive night surfer data validity period shall expire in one calendar month from the month of allocation. i.e. the inclusive night surfer data allocated to your plans on 1 December will expire on 31 December.
3. The unused inclusive anytime data on SmartBroadband Wireless 50GB plans shall roll over to the end of the next calendar month. Rolled over data will be depleted first before the newly allocated inclusive data is used.
4. The unused inclusive night surfer data on SmartBroadband Wireless 50GB plans shall not be carried over to the next calendar month.

5. **Example 1:** If you are subscribed to a SmartBroadband Wireless 50GB plan which comes with (50GB Anytime Data + 50GB Night Surfer Data + 20GB Telkom Anytime Data) and only utilised 50GB of your inclusive anytime data, 30GB of your night surfer data and 15GB Telkom Anytime Data the remaining 5GB unused Telkom anytime data and the 20GB Night Surfer Data shall not be carried over.
Example 2: If you are subscribed to a SmartBroadband Wireless 50GB plan which comes with (50GB Anytime Data + 50GB Night Surfer Data + 20GB Telkom Anytime Data) and only utilised 35GB of your inclusive anytime data, 40GB of your Night surfer data and 0GB Telkom Anytime Data. The remaining unused 15GB Anytime Data shall be carried over to the following month, 10GB Night Surfer and 20GB Telkom Anytime Data shall not be carried over. The carried 15GB anytime data will be consumed and be depleted first before the new monthly inclusive allocated (50GB Anytime Data + 50GB Night Surfer Data + 20GB Anytime Data) is utilised.
6. Promotional data (20GB Anytime Telkom Data) and Night Surfer data (50GB Night Surfer Data) shall not roll over and shall not be transferable.

Data Transfer Rules:

1. The Data Transfer service shall be available to SmartBroadband Wireless 50GB. Data Bundles Transfer shall not be allowed to or from other Mobile Operators.
2. SmartBroadband Wireless 50GB post-paid customers shall only be able to transfer data to a SmartBroadband Wireless post-paid and/or SmartBroadband Wireless Prepaid customers only.
3. The Data Transfer service shall support Inclusive Anytime data and LTE/LTE-A Once-off Anytime data bundles, excluding night surfer data bundles and promotional Telkom Anytime data bundles.
4. The Data transfers shall be in the following denominations: 25MB, 50MB, 100MB, 250MB, 500MB and 1GB.
5. Donated Data bundles validity period shall be as per the donor data bundle validity period, e.g. if a customer transfer 1GB from 50GB anytime data s that was allocated on 1 December and expires within two-month calendar, the 1GB donated anytime data bundles shall expire within two-month calendar.
6. The Data Transfer service shall be available through the following channels USSD, Portal and Telkom App.
7. There is no activation or subscription fee for the service.
8. Customers shall be allowed to transfer up to 1GB a day and 10GB a month per MSISDN within the SmartBroadband Wireless Post-paid and SmartBroadband Wireless Prepaid customers. Customers shall be able to transfer data to 5 unique Telkom SmartBroadband Wireless numbers per month.
9. Customers shall not be allowed to transfer the full amount of the available Once-off Anytime data bundles should they purchase it, e.g. if a customer purchases 20GB once-off LTE/LTE-A data bundles she/he cannot transfer all 20GB.
10. Customers receiving the donated data bundle shall not be allowed to transfer that data bundles to others.
11. The donated data bundles shall not be prorated and the customer shall be able to utilize it until it is fully consumed or has expired. Unused donated data bundle shall not carry over; when the bundles expires customer will forfeit all unused data.
12. Once the Anytime Data bundle has been transferred, the transfer cannot be reversed.
13. Prices are valid at date of print. E&OE.