

## Frequently Asked Questions

**1. Tell me about Telkom-Lightbulb e-learning**

It is an online learning platform that allows learners the ability to access curriculum based digital content resources, assessments and communication tools to enable learner to engage with educators and peers.

**2. How will the platform benefit me as a customer?**

It will provide learners with access to free learning resources.

**3. Can I only view my content online?**

All content is downloadable but activities such as interactive assessments, peer and tutor/educator engagements have to be done online.

**4. Do I have access to online tutors and peers?**

Yes you do. You can join the chats or post questions on the Question and Answers forums for the various subjects.

**5. Do I have access to online assessments?**

Yes, all programs come with online assessments and activities.

**6. Can I view my progress online?**

Yes, you can view all the user progress online.

**7. Does e-learning replace classroom learning?**

It's not designed to replace your education but to support it.

**8. What do you need to take into account for e-learning?**

The minimum requirement is any device with an internet browser. Example Mobile Phone, Computer or Laptop with access to the internet.