

Telkom

Advance your communications into the cloud with hosted PBX.

Tomorrow starts today



Click telkom.co.za | Call 0800 654 321

Get smart. Get a hosted PBX from Telkom Business.

Say goodbye to unnecessary time, money and effort spent on keeping your PBX up and running. Instead, say hello to speedy deployment, easy management and cutting edge communication technology at a fraction of the cost, by moving your PBX to the cloud.

Doing business is changing rapidly as the world enters the digital industrial age and organisations start to digitalise. According to a leading research house, the hosted PBX market is seeing as much as 40% growth every year around the world. From 10 seats to more than 1,000 seats, businesses are requesting hosted services instead of traditional on-premise services.

Telkom Business's Hosted PBX is a highly scalable business communications service that does everything your traditional on-site PBX does, plus more. It is ideal for small and medium businesses – or even the branch offices of larger companies – that want to be smart about benefiting from advanced communications services, saving money, and keeping focused on what they do best. Be ready for unified communications and fixed-mobile convergence services, shift your spend from CAPEX to OPEX and reduce risk by hosting your PBX in Telkom Business's world-class data centres.

Why choose a hosted PBX?

You'll get all the benefits of a cloud-based service:



Your spend shifts from CAPEX to OPEX.



You only pay for what you need.



No more clunky kit in your office.



Your team gets to focus on building your business, not merely keeping your business up and running.



No technology risk and you're always using the latest version.

Plus there are benefits specific to Telkom Business's Hosted PBX:



Save up to 25% of your existing PBX costs.



Improved productivity thanks to better communications and collaboration.



Improved efficiency: your communication systems just work.



Better customer service: ensure the right person answers the phone fast.



Simple to manage via the web.



Tailor the service for different users according to their job function.



Keep your existing geographic numbers.



Set the foundation for future features and services such as telephone management systems (TMS), unified communications (UC), fixed-mobile convergence (FMC), and the ability to record calls.



Easy to order and you get a single bill from Telkom Business.

Save up to 25% of your PBX spend with Telkom Business's Hosted PBX.

With a hosted PBX you don't have to worry about capital expenditure on the physical PBX, handsets and other hardware. And you no longer need separate internet and phone lines. You can also say goodbye to spending money maintaining, upgrading, moving or changing your PBX. You also reduce your technology risk, lack of scalability and staff inefficiency due to inferior communication technology.

Instead you get:

Short and long-term cost savings because you only pay for what you need. You get the features you want and need and these are simple to set up and manage, putting control into your staff's hands and increasing their productivity. Adding and moving users is also completely straightforward. A web-based, self-help admin tool replaces the need for technicians on site.

Why choose Telkom Business for a hosted PBX service?

To fully benefit from a hosted PBX, you need to be sure that your communications partner has well-developed infrastructure and the expertise and experience to unlock the value in a hosted offering. Telkom's recent acquisition of Business Connexion means we have the breadth and scale to be your complete advantage in the intelligent future. This means Telkom Business has unrivalled infrastructure and reach with 147 000 km of fibre across South Africa, 12 national data centres (three of which are Tier IV), and over 45 000 MDNS sites to bring you award-winning fixed and mobile networks.

All this offers world-class hosting services supported by highly specialised professionals with the largest pool of ICT skills in the country, for complete capability.

Get started in three easy steps.

1 Select your Hosted PBX package (one per user)

	Hosted Business Line	Hosted Business Line Plus	Hosted Business Line Premium
	An entry-level package that provides simple telephony to suit the most common PBX requirements.	This package is ideal for when you cannot afford to miss a call.	A comprehensive package ideal for executives, support staff and mobile workers.
Extension dialling	+	+	+
Call forwarding	+	+	+
Call transfer	+	+	+
Hunt groups	+	+	+
Three-way call	+	+	
Eight party conference			+
Voicemail		+	+
Voicemail to email		+	+
Single number			+

Get started in three easy steps. (continued)

2 Choose your handset



T21P

T27P

	T21P	T27P
Calling Name or Number Display	+	+
Call Log	+	+
Shared and Personal Contacts	+	+
Speaker Phone	+	+
Volume Control	+	+
Do Not Disturb	+	+
Message Waiting	+	+
Mute	+	+
10 x Programmable Buttons		+
3 x SIP Accounts		+
2 x SIP Accounts	+	

3 Enhance your service

Auto attendants	Management and hold music	Add a receptionist client for up to 30 extensions
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We can also assist with your LAN requirements.

For more information

Please contact your account manager for more information on the key features supported by each of these packages. What's more, a set of group services including hunt groups, custom ringbacks and call pickup is also available.

Need help with installation?

We've got you covered with an affordable option for your specific requirements.

The logo for Telkom, featuring the word "Telkom" in a bold, white, sans-serif font. The text is centered within a white rectangular border. A small white crosshair symbol is positioned at the top-left corner of the rectangle.

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