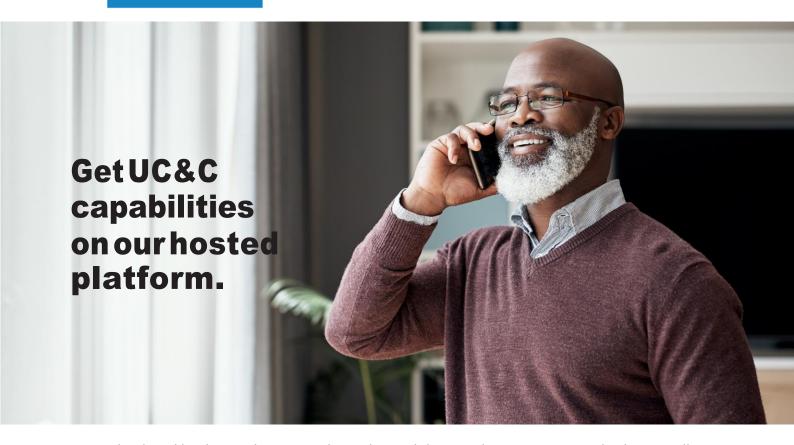
# **Telkom**



In the digital landscape, businesses have changed the way they communicate both internally and to the rest of the world. In addition to basic telephony, a feature-rich, secure Unified Communications and Collaboration platform has become essential to ensure they are able to deliver on these increasingly advanced communication requirements.

Telkom HBT Plus (HBT+) accelerates your business' communications with speedy deployment, easy management, and cutting-edge communication technology at a fraction of the cost of traditional alternatives.

WHAT IS HBT+ FROM Telkom?









Simplicity

Flexibility

Reliability

Predictability

Telkom HBT+ is a hosted Unified Communications and Collaboration (UC&C) platform, powered by Centile Istra. With hosted PBX-type services that perform call management functions to IP phones, soft clients and even legacy handsets, the technology offers a seamless evolution to future fixed-mobile convergence and UC&C services.

HBT+ is a quick-to-deploy, advanced communications service that brings your business into the future.

#### **HOW IT WORKS**

The HBT+ Centile Istra platform is a multi-tenanted, feature-rich solution offering converged PBX and UC functionality with built-in APIs and platform integrations. The platform is easy to roll out and easy to scale. Offering numerous levels of Control and management, it allows your business to focus on what matters most and extends your reach by changing the way you communicate.

- 90+ operators across the globe with hundreds of thousands of users
- Over 1 million users deployed
- Frost & Sullivan Cloud Communications Leadership Award

#### FEATURES AND BENEFITS

| FEATURES  | BENEFITS  |  |
|---|---|--|
| Works across multiple CPE brands  | Saves costs by using existing infrastructure                                  |  |
| Smooth transition from other legacy systems   | Saves time and resources  |  |
| Highly scalable OPEX model  | Cost-effectively adapts to your business' changing needs                      |  |
| Web-based self-help admin tool  | Replaces the need for technicians on-site                                     |  |
| Service-side updates  | Future-proofs your technology   |  |
| Cloud-based, managed solutions  | Enhances security and reliability   |  |
| Connectivity over any access - can be used from anywhere at any time, on any device and over any network access | Improves efficiency and increases productivity                                |  |
| Full UC&C feature set, including mobility   | Enhances communications and collaboration with staff, suppliers and customers |  |

#### **FEATURE PACKAGES**

**HBT+ Standard** 

An entry-level package that provides simple telephony with a limited feature set to suit the most common requirements.

#### **HBT+ Premium**

This package provides all the standard license features, as well as additional UC & C capabilities.

| User Services                      | HBT+ Standard | HBT+ Premium |
|------------------------------------|---------------|--------------|
| Alternate Numbers                  | <b>√</b>      | ✓            |
| One Number                         | ✓             | ✓            |
| Call Forwarding Always             | ✓             | ✓            |
| Call Forwarding Busy               | ✓             | ✓            |
| Call Forwarding No Answer          | ✓             | ✓            |
| Call Forwarding Not Reachable      | ✓             | ✓            |
| Call Forwarding Selective          | ✓             | ✓            |
| Calling Line ID Delivery           | ✓             | ✓            |
| Call Notify                        | ✓             | ✓            |
| Call Return                        | ✓             | ✓            |
| Call Transfer                      | ✓             | ✓            |
| Call Waiting                       | ✓             | ✓            |
| Calling Line ID Delivery Blocking  | ✓             | ✓            |
| Communication Barring-User Control | ✓             | ✓            |
| Directed Call Pickup               | ✓             | ✓            |
| Do Not Disturb                     | ✓             | ✓            |
| Last Number Redial                 | ✓             | ✓            |
| Selective Call Acceptance          | ✓             | ✓            |
| Selective Call Rejection           | ✓             | ✓            |
| Shared Call Appearance             | ✓             | ✓            |
| Voice Messaging User               | ✓             | ✓            |
| Outlook Integration                | ✓             | ✓            |
| Mobile Client                      |               | ✓            |
| Soft Client                        | ✓             | ✓            |
| Presence                           | ✓             | ✓            |
| Messaging                          | ✓             | ✓            |
| Call Monitor/Barge                 |               | ✓            |
| Call Screening                     |               | ✓            |
| Remote Terminal                    |               | 1            |
| Multi Terminal                     |               | ✓            |
| Basic Call Recording               | ✓             | ✓            |
| Zero-Touch Provisioning            | ✓             | ✓            |

#### **HBT+ IN 3 EASY STEPS**

## **3.VALUE ADDED SERVICES** 1. LICENCES 2. DEVICES Entry Level Optional: **Hunt Groups Messaging** Executive Call Management Music on HBT+ Standard HBT+ Hold TMS Premium Call Recording Presence DECT Fax LAN and Network Soft Phone (Mobile and Desktop]

### **PRICING AND AVAILABILITY**

Telkom HBT+ is available nationwide. Contact your Telkom Account Manager or email <a href="mailto:SMBDBAM@Telkom.co.za">SMBDBAM@Telkom.co.za</a> for more information and pricing details.