

Telkom Product Terms and Conditions

**IDOLS FreeMe Bundles Promotion for Prepaid, Hybrid and Post-paid.
The promotion is valid from 5 July 2019 to 30 November 2019.**

PART 1

(Applicable to the following IDOLS FreeMe bundle denominations: IDOLS FreeMe 500 MB and IDOLS FreeMe 1 GB ONLY).

1. Telkom Mobile Standard Terms and Conditions apply (full details can be found on <http://www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/>).
2. The IDOLS FreeMe bundles are available to new and existing customers using Telkom Mobile's products, as ad-hoc purchases only. Recurring purchases are not applicable.
3. The data allocation of the IDOLS FreeMe bundles (500Mb and 1 GB) are valid for 61 days from the date of purchase, where after the bundle expires.
4. IDOLS FreeMe bundles do not carry over, and the inclusive benefits cannot be transferred from one customer to another.
5. IDOLS FreeMe bundles offer customers a data allocation, with the following benefits as part of the bundle (the included benefits are valid for 31 days):
 - 5.1. 100 SMS to use in the 31 day validity period,
 - 5.2. 300 minutes of calls to Telkom Mobile and Telkom fixed line numbers to use in the 31 day validity period and
 - 5.3. 500 MB Instant Messaging data that can be used for messaging and voice calls on WhatsApp, Viber & BlackBerry Messenger (BBM) in the 31 day validity period.
6. IDOLS FreeMe bundles can be purchased using available airtime on Prepaid, TopUp, Saver or FreeMe TopUp plans or from the available customer spend limit on Contract, SmartContract, SmartPlan, FreeMe, Unlimited Lite or SmartOnerate plans.
7. IDOLS FreeMe bundles can be purchased using Telkom's Self Service Menu on *180#, under "IDOLS Bundles".
8. The IDOLS Promotion period will commence on 5 July 2019 and end on 30 November 2019.
9. Telkom shall not refund customers for erroneous purchases of bundles, customers are requested to select the bundles they wish to purchase carefully before effecting the actual purchase.
10. IDOLS FreeMe bundle benefits may only be used for private and personal use and cannot be used for commercial purposes. This offer is only applicable for person-to-person usage and the SIM shall not be used for purposes of least cost routing, server hosting, Internet cafés, Wi-Fi hotspots, international bypasses,

payphones or call centres. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom Mobile shall have the right to immediately suspend the services.

11. IDOLS FreeMe bundle calls to Telkom numbers exclude calls to Telkom non-geographic numbers, like premium rated, sharecall or smartaccess numbers. (e.g. 0860, 0861, 0867 etc.). All non-geographic numbers to other operators shall further be excluded from the FreeMe Telkom call benefit.

12. All the IDOLS FreeMe bundles exclude calls to premium rated services, sharecall and smart access numbers (e.g. 0860, 0861, 0867 etc). Calls to these Telkom fixed numbers shall be charged at the rates associated with these services.

13. All the IDOLS FreeMe bundles exclude calls to other licensees, including calls to their geographic numbers, non-geographic mobile service numbers, premium rated service, sharecall and smart access numbers (e.g. 0860, 0861 and 0867) and their ported-in numbers, and will be charged at the rates associated with those services.”

14. Telkom shall not be liable for charges incurred where the subscriber dials non-qualifying numbers. Qualifying numbers include all numbers that are serviced by National Mobile Operators, including Telkom fixed line and Neotel. Any other number, be it a premium rated, international, non-geographic, ported out, VoIP or any other network is excluded from the product.

15. Telkom reserves the right at any time to terminate this promotio without prior notification.

16. Telkom encourages customers to verify the number being called by using the Telkom Telephone Number Verification tool for fixed line numbers at <https://apps.telkom.co.za/number-verification/public/verifynumber> or by using the Porting Centralized Reference Database at <https://www.porting.co.za/PublicWebsite/> for Mobile number queries.

17. Telkom will place any amended terms and conditions on Telkom’s website at the following URL: <http://www.telkom.co.za>; after which it will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.

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PART 2

Applicable to the IDOLS FreeMe bundle 150 MB ONLY. The promotion is valid from 5 July 2019 to 30 November 2019.

1. Telkom Mobile Standard Terms and Conditions apply (full details can be found on <http://www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/>).
2. The IDOLS FreeMe 150 MB bundle is available to new and existing customers using Telkom Mobile’s products as an ad-hoc purchase only. No recurring purchases.
3. The 150 MB IDOLS FreeMe bundle is valid for 14 days from the date of purchase.
4. The bundle does not carry over after 14 days, and inclusive benefits cannot be transferred from one customer to another.
5. The 150 MB bundle offer customers a 150 MB data allocation, with the following benefits as part of the bundle:
 - 5.1. 50 SMSes to use in the 14 day validity period,

- 5.2. 150 minutes of calls to Telkom Mobile and Telkom fixed line numbers to use within the 14 day validity period
- 5.3. 150 MB Instant Messaging data that can be used for messaging and voice calls on WhatsApp, Viber & BlackBerry Messenger (BBM) within the 14 day validity period.
6. The 150 MB IDOLS FreeMe bundle can be purchased using available airtime on Prepaid, TopUp, Saver or FreeMe TopUp plans or from the available customer spend limit on Contract, SmartContract, SmartPlan, FreeMe, Unlimited Lite or SmartOnerate plans.
7. The 150 MB IDOLS FreeMe bundle can be purchased using Telkom's Self Service Menu on *180#, under "IDOLS Bundles".
8. Telkom shall not refund customers for erroneous purchases of bundles, customers are requested to select the bundles they wish to purchase carefully before effecting the actual purchase.
9. The bundle benefits may only be used for private and personal use and cannot be used for commercial purposes. This offer is only applicable for person-to-person usage and the SIM shall not be used for purposes of least cost routing, server hosting, Internet cafés, Wi-Fi hotspots, international bypasses, payphones or call centres. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom Mobile shall have the right to immediately suspend the services.
10. Telkom reserves the right at any time to terminate this promotion without prior notification.
11. Telkom will place any amended terms and conditions on Telkom's website at the following URL: <http://www.telkom.co.za>; after which it will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.

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PART 3

Applicable to the IDOLS FreeMe bundle 250 MB ONLY. The promotion is valid from 5 July 2019 to 30 November 2019.

1. Telkom Mobile Standard Terms and Conditions apply (full details can be found on <http://www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/>).
2. The 250 MB IDOLS FreeMe bundle is available to new and existing customers using Telkom Mobile's products as an ad-hoc purchase only. No recurring purchases.
3. The 250 MB IDOLS FreeMe bundle is valid for 14 days from the date of purchase.
4. The bundle does not carry over after 14 days, and the inclusive benefits cannot be transferred from one customer to another.
5. The 250 MB bundle offer customers a 250 MB data allocation, with the following benefits as part of the bundle:
 - 5.1. 100 SMSes to use in the 14 day validity period,
 - 5.2. 250 minutes of calls to Telkom Mobile and Telkom fixed line numbers to use within the 14 day validity period

- 5.3. 250 MB Instant Messaging data that can be used for messaging and voice calls on WhatsApp, Viber & BlackBerry Messenger (BBM) within the 14 day validity period.
6. The 250 MB IDOLS FreeMe bundle can be purchased using available airtime on Prepaid, TopUp, Saver or FreeMe TopUp plans or from the available customer spend limit on Contract, SmartContract, SmartPlan, FreeMe, Unlimited Lite or SmartOnerate plans.
 7. The 250 MB IDOLS FreeMe bundle can be purchased using Telkom's Self Service Menu on *180#, under "IDOLS Bundles".
 8. Telkom shall not refund customers for erroneous purchases of bundles, customers are requested to select the bundles they wish to purchase carefully before effecting the actual purchase.
 9. The bundle benefits may only be used for private and personal use and cannot be used for commercial purposes. This offer is only applicable for person-to-person usage and the SIM shall not be used for purposes of least cost routing, server hosting, Internet cafés, Wi-Fi hotspots, international bypasses, payphones or call centres. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom Mobile shall have the right to immediately suspend the services.
 10. Telkom reserves the right at any time to terminate this offer without prior notification.
 11. Telkom will place any amended terms and conditions on Telkom's website at the following URL: <http://www.telkom.co.za>; after which it will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.

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Telkom Product Terms and Conditions

Terms and Conditions for IDOLS Bundles Promotion (IDOLS Weekend Data bundles and IDOLS Daily data bundle)

1. Telkom Standard Terms and Conditions apply (full details may be accessed at www.telkom.co.za).
2. The IDOLS Bundle promotions will be valid from 05 July 2019 to 30 November 2019.
3. Details of the IDOLS Bundles are as follows:

IDOLS Daily Data Bundle:

- The IDOLS Daily data bundle shall be valid for 24 hours from the time of purchase.
- Daily data bundle shall be available for purchase by existing and new pre-paid subscribers.

IDOLS Weekend Data Bundle:

- The IDOLS Weekend data bundles shall be valid for one weekend from Friday midnight (00:00:01) until Sunday midnight (23:59:59).
- Weekend data bundles shall be available for purchase by existing and new pre-paid, hybrid and post-paid subscribers.

4. Both the IDOLS Weekend data bundles and IDOLS Daily bundles shall be available as once-off purchases ONLY. No recurring purchases.
5. The bundles will be available for purchase via USSD, *180#, under "IDOLS Bundles".
6. Any unused data will not carry over. When the bundle expires at the specified validity period, the customer will forfeit all the unused data.
7. The customer will be able to check the balance of the remaining data allocation via USSD (*188#).
8. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorized or unauthorized, resulting from virus attacks, security vulnerabilities or loss of information.
9. All prices include VAT.
10. Prices are valid at date of print.
11. Telkom will place any amended terms and conditions on Telkom's website at the following URL: <http://www.telkom.co.za>; after which it will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.

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