



Monate Instant Wins: Competition - Terms & Conditions

October 2021

1. Competition Rules:

- 1.1 This promotional competition ("Competition") is organised and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria("Telkom") including its affiliates, partners, associations and agents ("Organizers").
- 1.2 By entering this Competition all participants agree to abide by the following competition rules:

2. Competition Period:

- 2.1 The Monate Instant Wins summer promotion will be valid from 2 September 2021 at 00h00 to 31 January 2022 at 23h59
- 2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizer. Any such amendment will be communicated to customers that have opted to play

3. Who is eligible to win a prize:

- 3.1 Persons ("Participants") interested in entering the Competition must:
 - 3.1.1 be a natural person
 - 3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and reside in South Africa
 - 3.1.3 be between 18 (eighteen) years or older
 - 3.1.4 have participated in the Competition as per clause 4 below during the Competition Period
 - 3.1.5 Monate Instant Wins is available to active, Mobile customers only (Postpaid, Hybrid and Prepaid).
 - 3.1.6 New Mobile customers will be eligible on activation of SIM
 - 3.1.7 Fixed customer only eligible from end of November 2021
- 3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To participate:

4.1 Daily Spins

- Monate Instant Wins will be available on USSD *180#
- Customers that meet the above criteria will be given one FREE play every day, for the duration of the competition
- The daily free play expires at 23:59
- A customer who wishes, can purchase an additional play at a cost of R1, or to earn an extra play, the customer may subscribe to content displayed on USSD
- There is no limit to the additional plays that a customer can purchase
- All additional plays are valid only for 14 days
- Every three accumulated plays allow a super play which enables a customer to win a bigger reward
- A customer can keep and accumulate up to nine plays during the competition period, between 26 September 2021 to 31 January 2022
- Once the customer has accumulated nine plays, the customer will have to retrieve a reward, using between one or three plays at a time
- Upon winning, the customer will have a choice to select the preferred reward. Should the customer choose data or airtime, the customer's chosen mobile number will be credited accordingly. In the case that it is a retail voucher, the customer will receive the selected voucher code via SMS
- Customers can check available plays on USSD *180#

4.2 Purchasing of an additional play

- Customers that purchase an additional play, will have the amount deducted off their airtime wallet
- Customers without a valid spend limit will not be able to participate in purchasing additional plays

5. Prizes

5.1 Telkom prizes

- Should a customer win Telkom airtime or data, this reward expiry date will be according to the competition rules and not regular bundles expiry rules
- Customers must ensure the mobile number chosen to participate is eligible for airtime or data top up
- Any unused voice minutes will not carry over. When the voice bundle expires at the specified validity, the customer will forfeit all the unused data.
- Any unused data will not carry over. When the data bundle expires at the specified validity periods, the customer will forfeit all the unused data.

5.2 Non-Telkom Rewards

- Vouchers expire as per the reward communication sent to the participant upon winning.
- Vouchers may only be redeemed at selected outlets

- Any unredeemed balance will be forfeited
- The voucher can only be redeemed once at the selected outlet
- On receipt of the voucher participants consent to dissemination of Data to its authorized agents for purposes of the Campaign.
- Retailers and its holding companies, subsidiaries, directors, authorized agents, employees, and franchisees will not be held liable for any direct, indirect or consequential loss, damage or costs arising from any intentional or negligent act or omission by any party involved
- The voucher is non-refundable
- Vouchers cannot be exchanged for cash and are not transferable or assigned to any other persons (if applicable)
- Lost vouchers cannot be replaced or exchanged

6. General

- 6.1 The rules of the Competition may be amended at any time during the Competition Period with reasonable notification and once such amended rules are published will be deemed as accepted.
- 6.2 All rules will be interpreted and applied at the sole discretion of Telkom.
- 6.3 Participants take part in the Competition at their own risk and Telkom bears no responsibility for any loss, damage or harm suffered because of the participation and/or acceptance and/or use of a prize, or any aspect thereof.
- 6.4 Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.
- 6.5 Any violation or attempt to violate any of these rules will result in the immediate disqualification of the transgressor with or without notice.
- 6.6 The announcement of a winner does not constitute a ruling by Telkom that the winner has complied with these rules. Telkom may disqualify a participant after the announcement, should any rule transgressions be discovered. The Winners will be randomly selected from all entries received within the Competition Period. The judge's decision is final, and no correspondence will be entered.
- 6.7 A copy of these terms and conditions can be found at www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.
- 6.8 The terms and condition applicable to this Competitions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.