

NGN Voice Product Competition

Terms and conditions

[Competition period: 20 January 2021 – 20 April 2021]

1. This promotional Competition is organised by Telkom. The Competition is open for entry by all South African residents aged 18 years and older, with a valid South African identity document.
2. The Competition is not open to any employee, director, member, partner, agent, consultant or any person directly or indirectly who controls or is controlled by Telkom and/or immediate family members of any the aforementioned individuals, or, their advertising agencies, advisers, dealers, its affiliates and/or associated companies (“Disqualified Persons”).
3. By entering the Competition, all participants agree to be bound by these terms and conditions, which will be interpreted by Telkom.
4. Telkom’s decision regarding any issue, related to this Competition will be final and binding and no correspondence will be entered into. Telkom reserve the right to amend, modify, change, postpone, suspend or cancel this Competition and any prizes related to the Competition, (which have not yet been subject to a draw), or any aspect thereof, without notice at any time, for any reason which the Organizers reasonably deem necessary.
5. The Competition commences on 20 January 2021 and will run until 20 April 2021, both days inclusive.
6. The Competition rules:
 - a) To qualify, the customer must:
 - Be an owner of a business.
 - Sign up for a 2(two) year , 3(three) year or 5(five) year contract on a Telkom Business IP Voice, Smart Voice, Virtual Number or SIP Trunking solution.
 - Sign up on any of the above solutions at any of our sales channels.
 - b) All customers who qualify as per (a) above, will be entered into a lucky draw to win one of the following prizes:

Prize categories	Prize	No. of Winner s	Value of the prize
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1	12(twelve)-month subscription of their contract	5 (five)	Limited to a R500 credit per month.
2	6(six)-month subscription of the Yellow MyStart package	1(one)	R599 credit per month

c) Prize rules:

- **Prize category 1 – 12(twelve) month contract subscription:**
 - Telkom will select the winners using a random lucky draw application
 - A total of 5(five) customers will be selected to win a 12(twelve)-month credit on their Telkom accounts
 - The credit will be towards the customers IP Voice, Smart Voice, SIP Trunking or Virtual number contracts.
 - Only the services base subscription will be catered for, therefore no other additional fees will be catered for ie.
 - Value-Added Services
 - Calls made on the account
 - Calling plans
 - Data purchased
 - The prize is not exchangeable for cash nor is it negotiable.

- **Prize category 2 - Yellow MyStart Package**
 - Telkom will select the winner using a random lucky draw application
 - 1(one) customer will be selected to win a Telkom Yellow My Start package, valid for a period of 6(six) months
 - A monthly credit will be passed on the winners account for a period of 6(six) months
 - Thereafter, the customer will have the option to continue with the contract or cancel the service.
 - This package is inclusive of the following benefits:
 - Website – 15-page website
 - Yellow Pages app – listing on Yellow Pages app
 - YP-Sync – sync your business across 15 sites
 - Talking Yellow Pages – call 10-11-8 for a voice-assisted find
 - Facebook – page creation for your business
 - The prize is not exchangeable for cash nor is it negotiable.

d) Winner selection

- Telkom will conduct 5 (five) random lucky draw selections at the end of the competition, using a random selection platform from all the entries received during the competition period 20 January 2021 – 20 April 2021 to determine possible winners as follows:
 - The winners will be notified telephonically 31 May 2021

- Entries which are unclear or contain errors or from Disqualified Persons will be declared invalid.
- If Telkom is unable to reach any person after drawing her entry for whatsoever reason, such entrant, will be disqualified. The draw of a replacement entry shall take place in the same manner as the first draw.
- Winners acknowledge and accept that Telkom shall contact the winners.

7. General

- Should any dispute arise in relation to the interpretation of these Competition rules, Telkom's decision shall be final and no correspondence shall be entered into.
- All participants and the winners, as the case may be, indemnify Telkom, their advertising agencies, advisers, nominated agents, suppliers its affiliates and/or associated companies against any and all claims of any nature whatsoever arising out of and/or from their participation in any way whatsoever in this Competition (including, as a result of any act or omission, whether as a result of gross negligence, misrepresentation, misconduct or otherwise on the part of Telkom and/or use of the Prizes).
- Telkom will require the winners to complete and submit an information disclosure agreement and indemnification to enable Telkom to ensure compliance with these rules and the Consumer Protection Act 68 of 2008. Should any winner refuse or be unable to comply with this rule for any reason, such winner will be deemed to have rejected the prize and it shall revert to Telkom.
- Telkom may require that the winners be identified, photographed and published in printed media, or to appear on radio and television, when accepting their Prizes and/or after having received their Prizes. The winners will be afforded the opportunity to decline to the publication of their images and to participate in Telkom's marketing material in so far as it relates to the promotional Competition.
- Any cost or expenses which a participant may incur other than in respect of those items specifically included in a prize are for their own account. Telkom, its associates and subsidiary companies will not be responsible for any costs or expenses incurred during and for the purpose of the participant entering the competition or their acceptance and/or use of the prize.
- All queries in connection with this Promotional Competition should be directed to: 10213 on the Telkom Customer Care Line.
- South African law shall govern these Competition rules and the courts of South Africa shall have exclusive jurisdiction.
- Standard terms and conditions apply and can be viewed at www.telkom.co.za. E&OE.