

# Paying via EFT / Pay Now Option

The Telkom logo consists of the word "Telkom" in a white, bold, sans-serif font, centered within a solid blue rectangular background.

**Telkom**

# Paying Telkom account via EFT / Pay Now Option.

1. Log onto [www.telkom.co.za](http://www.telkom.co.za)
2. Select account type option. (As seen below)

The screenshot displays four account type options in a grid layout. Each option includes a title, an icon, a brief description, and two buttons: 'Login' and 'Try New Beta'. A red horizontal line is positioned above the 'Telkom Internet' option.

Account Type	Icon	Description	Buttons
Mobile & Home	Mobile phone and SIM card	Top Up, Manage your Subscriptions and Accounts, Log and Track Faults.	Login, Try New Beta
Business	Storefront	Manage your Telkom Business account anywhere, anytime to ensure you ALWAYS open for Business.	Login, Try New Beta
Enterprise	Office building	Not everything needs a call with an Account Manager, Manage your Telkom Enterprise Account anytime, anywhere.	Login
Telkom Internet	WWW	Manage your internet broadband usage, Top Up and view your webmail and a lot more.	Login

# 1. If your accounts are not linked once registered, click on: 'Link Account' under Home & Business Accounts or Mobile Accounts.

## Home & Business Accounts



My Home and Business

Fixed Line Residential



Link Accounts

Not seeing your account? Link them now and manage them online in a few easy steps.



Manage My Accounts

Change your Account Detail, Contact Detail, Bill Type and Payment Method. Log and View Account Disputes. Cancel your Services. Hide Services you do not want to see on this page.

## Mobile Accounts



My Products

Telkom Mobile



Link Personal Accounts

Not seeing your account? Link them now and manage them online in a few easy steps.



Subscribe to ShowMax now

Download & stream the best series & movies for just R100 per month.



Manage Subscriptions

Blacklist your account, change out-of-bundle options and adjust your spend limit.



Unlink Account

This is to unlink accounts that is not associated to your ID/Passport specified on your profile during registration.



Manage My Accounts

Change your Account Detail and Contact Detail. Log and View Account Disputes. Cancel your Services. Hide Services you do not want to see on this page.

# Complete all information and click submit.

## Link an Account X

\* Required fields

ACCOUNT TYPE

- Residential Telephone Account  
 Business Telephone Account

\* TELKOM ACCOUNT NUMBER:

The number located near the top right of your telephone account

\* TELEPHONE NUMBER:

A telephone number related to the account number above e.g. 0115678900

\* NAME FOR THE ACCOUNT:

A friendly name e.g. home account


Accept Billing terms and conditions




← CANCEL


SUBMIT →

- Once account has been linked, client will be required to log back into the profile.  
Scroll down on the same page to view the Billing, Top Up & Add On field.  
On the drop down menu, select account to pay


### Billing

 View your Bill

-  Telkom Billing
-  Name and Surname (33 .....2)
-  Home Account (33.....2) 33..... 2


[PAY ALL ACCOUNTS](#) 

### Top Up & Add On


 Redeem Airtime Voucher  
Allows you to redeem airtime and data vouchers.

\* MOBILE NUMBER

\* VOUCHER PIN

[REDEEM](#) 

**Warning:** Please note that your account will be added to the recharge blacklist after 10 consecutive unsuccessful attempts to redeem airtime voucher. Call 081 180 for support.

 Credit or Debit Card Airtime Top Up  
Allows you to purchase mobile airtime using our secure credit and debit card payment system.

# Choose: 'Pay now'.

Home Account (33..... 2) 33.....2

AUG SEPT OCT NOV DEC **JAN**

Account No. 33..... 2

**Invoice R841.69**  
Invoice due (Incl VAT) by Jan 31, 2020 12:00:00 AM

**PAY NOW** ▶

DOWNLOAD BILL FOR JANUARY 2020 ▶

## Top Up & Add On

### **R** Redeem Airtime Voucher

Allows you to redeem airtime and data vouchers.

\* MOBILE NUMBER

\* VOUCHER PIN

**REDEEM** ▶

**Warning:** Please note that your account will be added to the recharge blacklist after 10 consecutive unsuccessful attempts to redeem airtime voucher. Call 081 180 for support.



### Credit or Debit Card Airtime Top Up

Allows you to purchase mobile airtime using our secure credit and debit card payment system.



### Purchase Bundle

Allows you to purchase data, SMS/MMS and Voice bundles using either your mobile airtime, spend limit, credit card or debit card.

Enter amount to be paid and select: 'pay via EFT'.

Home Account (33 .....2) 33.....2



### Pay your bill Online

Invoice amount

# R000.00

How much would you like to pay?

R ●●●●●●

We accept:  

- PAY VIA CREDIT OR DEBIT CARD ▶
- PAY VIA EFT ▶
- CANCEL ▶

# Account details will appear and if correct, select: 'pay now via EFT'.

Pay your account securely via EFT

Please confirm that the following details are correct before proceeding

Account:

E.g 33xxxxxxxxx

Amount:

R



CANCEL

PAY NOW VIA EFT





# Choose bank to make the payment.

Pay via instant EFT ✕

🔒 Select your Bank

Pay quickly and securely





FNB



# The customer will be prompted to log in to their Internet Banking Profile.

Pay via instant EFT ✕



 Login

Login using your Standard Bank internet banking profile.

\* None of your credentials will be stored. We simply facilitate the transaction on your behalf to confirm the transaction instantly.

**Email**


**Password**


Login

[Select another bank](#)

**Client will receive an OTP (One Time Pin) to select account to make payment from, e.g. savings, current etc.**

Pay via instant EFT ✕

 **Standard Bank**

 **Authentication Required**

One-time password sent to your phone/email

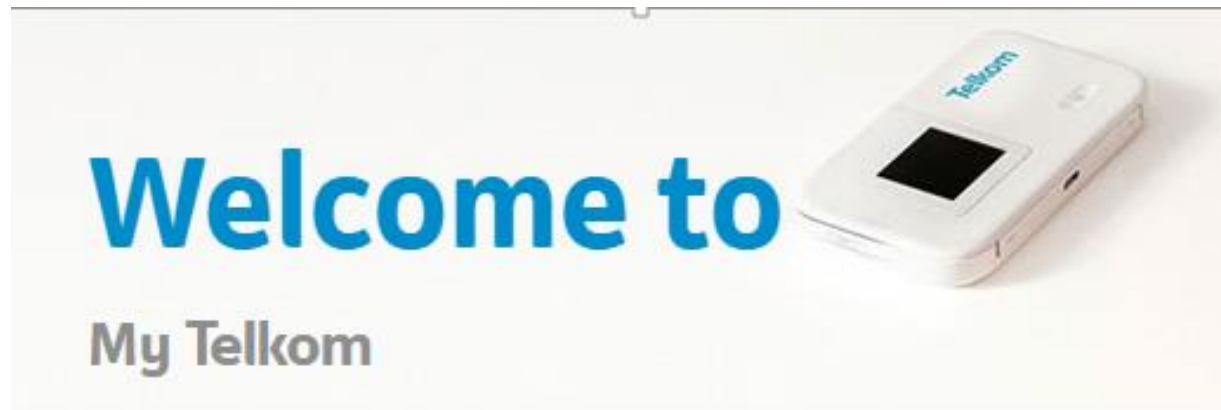
OTP

**Next**

**Resend OTP**

[Select another bank](#)

Once the banking information has been retrieved, the client will receive a 2<sup>nd</sup> OTP (One Time Pin) to complete the transaction.



## EFT Payment

Thank you for paying your account.

Your Payment Reference Number is:32NYZ240120

Amount Paid = R 41.69

# On NGN the amount will appear under: 'Unconfirmed Payments'.

Inform customer payment will reflect the same day.

Statement		Invoice List		Billing Arrangements		Credits		Charges		Payment Arrangements		Unconfirmed Payments		Contacts		History		Cases		Action Items	
Search Now																				View All	
Receipt Number	Pay Point	Payment Date	Amount	Status	Creation Date	Expiry Date															
=	=	After	=	=	After	After															
				Please Select																	
03049097		2020/01/24	41.69	Open	2020/01/24	2020/02/03															