

Telkom Terms and Conditions for Reverse Bill URL

1. Telkom's standard terms and conditions apply (full details at www.telkommobile.co.za/terms).
2. Telkom reserves the right to amend this products terms and conditions will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site
3. Reverse Bill URL (Uniform Resource Locator) is a service whereby the Customer carries the cost of all traffic on a nominated address, allowing End Users to access the website at no cost.
4. Customer means a person who has applied for a Reverse Bill URL and who receives the service from Telkom pursuant to an application, and shall also include an applicant for the service;
5. End Users means persons making use of a Customer's service, who are bound to enforceable service terms with the Customer.
6. Spend Limit means the agreed value between Telkom and the Customer for which End Users will be able to access the selected Reverse Bill URL services.
7. Only End Users that are Telkom subscribers having a Telkom SIM card will be able to access the nominated URL as part of the Reverse Bill URL service.
8. The nominated address can be either a URL or an IP address of the Customer's choosing.
9. The Customer is responsible for ensuring the accuracy of the URL or IP Address provided to Telkom.
10. Customer must be explicit in the extent of the URL or IP Address reach and associated extensions.
11. This service is available to all new and existing Telkom Business Customers.
12. Reverse Bill URL services carries a fee of R0.08 per MB consumed on the nominated address payable by the Customer.
13. Reverse Bill URL is offered as a month to month service and no term options are available.
14. End Users will not be notified should they leave the nominated website where the applicable tariff plan rates for any other local data usage shall apply.
15. Reverse Bill URL p will only be for local usage and not while the End User is roaming internationally.
16. Telkom is not liable for any loss or damage to property or equipment arising out of the provision, installation or maintenance and use of the service.
17. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorised or unauthorised, resulting from virus attacks, security vulnerabilities, and loss of information.

18. Telkom shall not be held responsible for failure to access Internet at locations where Telkom does not have coverage and the service experience may change from time to time.
19. The Reverse Bill URL Product is a manually billed solution and Telkom shall notify the customer once the agreed upon Spend Limit has been enforced. The customer however remains liable for all costs incurred once the Spend Limit has been reached and exceeded.
20. Telkom shall make all reasonable efforts to keep the service up and running and troubleshoot any problems that arise in good time where possible.
21. Customers who require assistance with the service itself should make use of the Help and FAQ's.
22. Customers who have queries should contact Customer care at 180 from their cellular phone or 081180 from any other number.
23. In addition to the terms and conditions as indicated in this document Wireless Service Application Providers (WASP) will also need to adhere to the Code of Conduct of the Wireless Application Service Providers' Association (WASPA), as per the web site <http://www.waspa.org.za>
24. The Customer subscribing to the Reverse Bill URL service must accept full responsibility for the content of their website or app and agrees their content is not improper, immoral and/or unlawful or contains any violent, offensive, discriminatory, illegal or pornographic material.
25. The Customer subscribing to the Reverse Bill URL service must ensure that any information it obtains or receives in respect of the End User is kept confidential and is not disclosed, communicated or made accessible to third parties.