

Black Friday Terms and Conditions

1. Product specific Terms and Condition apply for Business in a box.
2. The Smart Business in a box advanced Black Friday deal is available online only from 29 November 2019 until 3 December 2019.
3. Black Friday deals and accessories are subject to stock availability and only available while stock lasts.
4. Additional Free promotional Telkom Mobile Data is available on the Business in a Box Advanced Black Friday deal
5. Free promotional Telkom Mobile Data shall be allocated for 3 consecutive months
6. Free monthly Telkom Mobile Data shall expire at the end of the current calendar month.
7. No carry-over shall apply to the promotional Telkom Mobile Data during and / or after the promotional period.
8. Telkom Mobile Data is only available on the Telkom Mobile network or coverage areas and shall not allow for roaming on partner's networks
9. Telkom shall not be held responsible for failure to access internet at locations where Telkom does not have coverage.
10. To qualify for the Black Friday deal customers should apply on-line by visiting the Telkom website.
11. Please note that not all Telkom channels will be able to fulfil the Black Friday deal, channels excluded are external Telkom Stores, Call Centres (SDM, Rewards Co, etc.) and channels where the order cannot be processed within the Black Friday promotional period.
12. This Black Friday deal is available to all customers that order a new or renewal mobile contract from Telkom. Customers that want to do an in-life tariff migrations from an existing mobile contract, not eligible to renew, are excluded. The following customer eligibility conditions apply:
 - Only New sales / customers eligible for renewal will qualify for promotional deals;
 - Customers who are currently on a SIM only plan (not a 24-month contract with Telkom) should apply in-store at a Telkom retail store;
 - Customers who qualify for promotional Black Friday deals include:
 - New Customers;
 - Existing customers who apply for an additional mobile service;
13. The associated 3 month promotional Telkom Mobile Data added to this offer will expire and lapse after 3 months of activation of this contract.
14. The standard Once-off SIM and Connection fee of R99.00 applicable to this deal will be charged on customer's first invoice for all new provide orders.
15. Telkom reserves the right to suspend the service to customers who misuse or abuse the service. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend the service.
16. Telkom reserves the right to amend this offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: [http:// www.telkom.co.za](http://www.telkom.co.za); which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.

Smart Business in a box Terms and Conditions

The provision of Telkom's Business in a Box service is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

Telkom's Standard Terms and Conditions for the Provision of Telecommunications Services and Products, and Telkom's Subscriber Terms and Conditions apply to the fixed line and mobile services respectively.

Penalties will apply when customer cancels the service before the end of 36-month contract.

Office 365 is on a 12 month term contract thereafter the customer is to renew the contract with Microsoft.

All of the below product terms and conditions apply to this bundled offering, please ensure that the customer is informed:

Telkom Mobile Subscriber Standard Terms & Conditions

http://www.telkom.co.za/about_us/download/Telkom_Mobile_Subscriber_Terms_And_Conditions.pdf

Broadband Terms and Conditions

http://www.telkom.co.za/about_us/download/broadband_terms_and_conditions.pdf

The Customer accepts and agrees that these terms and conditions become binding on it once Telkom has processed the Customer's Application and agreed to provide the Customer with the Telkom Services and where applicable the Selected SE. Telkom will notify the Customer of its acceptance or non-acceptance and where applicable the deposit which it may require in order to secure the Telkom Services and or Selected SE