

## Telkom Small & Medium Businesses – Customer Competition

### 1. Competition:

- 1.1 This promotional competition (“Competition”) is organised and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria (“Telkom”) including all affiliates, partners, associations and agents (“Organisers”).
- 1.2 By entering this Competition all participants agree to abide by the following competition rules:

### 2. Competition Period:

- The promotional competition is valid during the period of 20 February 2021 to 30 June 2021, both days inclusive.
  - Prizes will be awarded by 31 of July 2021, once the competition period has come to an end.
- 2.1 The duration of the Competition may be extended or curtailed at the discretion of Telkom and will be communicated to the targeted customers by email, SMS and will be uploaded on the Telkom website.

### 3. Who is eligible to win a prize:

#### 3.1 Persons (“Participants”) interested in entering the Competition must:

- 3.1.1.1 be a natural person;
- 3.1.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and reside in South Africa;
- 3.1.1.3 be 18 (eighteen) years or older and
- 3.1.1.4 have participated in the Competition as per clause 4 below during the Competition Period
- 3.1.1.5 **Applicable to Telkom Openserve Infrastructure only**

#### 3.2 All other external 3rd Party infrastructure (Vumatel, Frogfoot etc) will be excluded.

#### 3.3 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners

and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To enter the Competition the participant/customer must

- 4.1 Apply/sign-up for a new complex service
- 4.2 Upgrade/migrate an existing complex service and
- 4.3 Migration to a higher complex service

through the following Sales channels (online, 3rd Party Dealers, Independent dealers, Call Centre, Telkom direct and Express Stores etc, be activated within the specified campaign period, and is also subject to successful credit vetting.

**Complex Services refers to (PABX, PRI & Deregulated PABX)**

5. Prizes

5.1 The Competition prizes will consist of:

- **PABX Renewals** -Two (2) months credit of the PABX service subscription for all customers that renewed and migrated from an existing PABX to a higher package.
- **Deregulated PABX** - 10 X R5000 Vouchers for all New PABX Customers. the Voucher can be used at any Telkom retail outlets.
- **PRI Renewals** -A giveaway hamper, consisting of Toshiba Hard drive 1TB Gold + Sim only FreeMe 1.5GB Top Up @ R139 x 24 contracts for the First 10 Customers to renew their existing PRI system

5.2 The prizes are not transferable, cannot be deferred or exchanged or redeemed for cash and are not negotiable.

5.3 To be eligible, your service must be active during the campaign period (20 February - 31 July 2021

5.4 Telkom reserves the right to substitute any, or part of any, of the prizes.

5.5 The responsibility for the repairs and maintenance of any of the prizes shall pass to the winner(s) from the date the prizes are accepted by the prize winner(s).

5.6 Telkom will not be responsible for any costs and/or expenses which a winner(s), or any other person (if applicable), incur during and for the purposes of entering the Competition, and Telkom will similarly not be responsible for charges associated with a winner accepting and/or using a prize.

**6. General:**

- 6.1 A random selection method will be used via UNICA (external vendor contracted by Telkom to manage customer information/data). The winner(s) will be selected via a random selection method which is final, and no correspondence will be entered.
- 6.2 Winner(s) will be contacted telephonically as per the contact details on the Telkom internal system provided by the customer when applying for the service. Two attempts will be made to contact the eligible winner(s), if there is no answer then an email and SMS will be triggered to the winner(s) to respond with their requested details within (two) weeks of being notified in order to receive their prize. Next winner(s) will be drawn if customer does not respond within the specified period. Telkom reserves the right to disqualify a winner(s) if he/she does not respond to the abovementioned notification within two weeks, and to randomly select an alternate winner(s) from the Competition.
- 6.4 The winner(s) will be announced by 31 July 2021 and will be contacted as per the contact details provided to Telkom on the Competition form completed by the Participant.
- 6.6 You will be disqualified, if you have directly or indirectly been engaged in corrupt, fraudulent or unfair practices in competing for the prize. If you do win such a prize, you will forfeit it.
- 6.3 Telkom reserves the right to publish all Competition submissions for advertising and marketing purposes where the entrant has consented thereto.
- 6.4 The rules of the Competition may be amended at any time during the Competition Period with reasonable notification and once such amended rules are published will be deemed as accepted. All rules will be interpreted and applied at the sole discretion of Telkom.
- 6.7 Winner(s) may be required to disclose their details and/or to appear on radio, television, the Internet or in any printed or digital publications, unless the winners indicate they would like to remain anonymous. Telkom including all affiliates, partners, associations and agents (“Organisers”) might further require you to provide them, with additional information as may be reasonably required to process and facilitate a prize winner’s acceptance, bookings and/or use of a prize.
- 6.8 Participants take part in the Competition at their own risk and Telkom bears no responsibility for any loss, damage or harm suffered as a result of the participation and/or acceptance and/or use of a prize, or any aspect thereof.
- 6.9 Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.

- 6.10 Any violation or attempt to violate any of these rules will result in the immediate disqualification of the transgressor with or without notice.
- 6.11 The announcement of a winner(s) does not constitute a ruling by Telkom that the winner(s) has complied with these rules. Telkom may disqualify an entrant after the announcement, should any rule transgressions be discovered.
- 6.12 A copy of these terms and conditions can be found at [www.telkom.co.za](http://www.telkom.co.za) anytime throughout the period of the Competition.