

Telkom Mobile Product Terms and Conditions

Telkom More

- These Terms and Conditions are applicable to all customers who choose to subscribe to the Telkom More offering.
- All prices are inclusive of VAT and are subject to the in-store activation of a Telkom Mobile starter pack.
- Telkom More will offer consumers 100% free airtime based on their recharge behaviour.
- This offer is available to all new and existing Telkom Mobile customers; and supports mobile number port-in.
- Existing Telkom Mobile prepaid (per second/per minute) customers can migrate to the Telkom More offering, however will not be able to move backwards.
- The standard call rate is at R1.90 per minute on per second billing, but because Telkom More doubles your
- airtime, the effective call rate is 95c per minute if you use your free airtime within 7days.
- Free airtime can be used for calls to any South African network anytime.
- All recharges with the minimum value of R5 and above will qualify for the free airtime. For example:
 - If you recharge for R5, you get R10
 - If you recharge for R15, you get R30
 - If you recharge for R50, you get R100
- Cumulative recharges adding up to R5 will not earn free airtime.
- Up to R1000.00 free airtime can be earned per day.
- Free airtime expires within 7 days from date of recharge.
- Free airtime is used before paid-for airtime.
- Free airtime is not transferable.
- Free airtime can be used for calls to any South African network anytime.
- Free airtime can be used for standard rate SMS, MMS, and data (surfing the net).

- Free airtime cannot be used for standard or promotional bundles (data, SMS/MMS, BIS/BES) and premium rated services.
- Free airtime cannot be used for international calls, roaming or international SMSs/MMSs.
- Upon the launch of Telkom More as the default tariff plan, current prepaid per-minute and per second will become legacy tariffs. i.e. No new consumers will be provisioned on the legacy prepaid plan/s.
- Consumers on Telkom More can migrate forward and backward to SIM-SONKE once in a calendar month.
- On migration between plans, customers will lose the benefits of the previous plan.
- Hybrid/saver plans, and top ups do not qualify for prepaid benefits.
- All prepaid subscribers will follow a lifecycle management process. A Sim card that has not generated revenue/activity within 90 days will be automatically suspended from the network. Furthermore, should there be no activity within the 120-day period the Sim card will be deactivated from the network.
- Telkom Mobile is entitled to discontinue the allocation of free airtime on the offer in its sole discretion and will notify customers if it chooses to do so.
- For details on all other charges and services visit www.telkommobile.co.za or contact customer care on 180 for voice and 183 for data, free from your Telkom Mobile phone.
- Participants give Telkom Mobile, a division of Telkom, permission to communicate with them via any channel.
- In so far as it is necessary, required by law or beyond the reasonable control of Telkom Mobile, Telkom Mobile reserves the right to vary the nature of this offering or these terms and conditions. Changes will be published on www.telkommobile.co.za or in another appropriate medium.