

## Telkom Online Promotional -specific Terms and Conditions: *Online Promo 20Mbps Uncapped*

Promotion period: From *29 November 2019 till 31 March 2020*

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

[http://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)

1. This online promotion will be available to new Telkom customers who are within the Openserve network coverage.
2. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL [www.telkom.co.za/today/ucm](http://www.telkom.co.za/today/ucm).
3. Customers who are on existing fibre bundles do not qualify to migrate to the promotional offer and will not receive the benefit of the reduced price.
4. Customers can only apply online for this promotion, during the period from 29 November 2019 until 31 March 2020.
5. All orders **registered** during the promotional period will qualify for the promotion.
6. The promotion does not include voice.
7. Fibre services are provided on a month to month basis. Customers can cancel the service at any time, however the pro-rated remaining cost of the installation, 3 months subscription and router will be charged at the time of cancellation, if cancelled prior to the 24 months term.

8. Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by you if you continue using the services. The obligation therefore is on you, the customer, to review these terms and conditions at regular intervals.
9. The trenching of the first 8 meters is included in the installation, beyond 8 meters Openserve charges R 182.40 per meter of trenching.
10. Telkom Internet Uncapped deals are subject to Telkom Internet Acceptable policy at [Telkom Internet Acceptable Use Policy \(AUP\)](#)
11. Unlimited Home Lite product name is the name of the offer/bundle and has no reference to the product specifications.
12. Errors and omissions excepted (E&OE).

Telkom Internet products are governed by its Specific Terms and Conditions policies.

[Broadband Terms and Conditions](#)

[Telkom Internet Terms & Conditions](#)

[Telkom Internet Acceptable Use Policy \(AUP\)](#)