

## Telkom Terms and Conditions Promotion: 25/5Mbps Uncapped Promo on FTTH Openserve Network Coverage.

Promotion period: From **3 October 2021 until 30 November 2021**, only available on the **Openserve Fibre Network** [www.telkom.co.za/today/ucm](http://www.telkom.co.za/today/ucm).

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

[http://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)

1. The offers will be available to the following customers,
  - New customers within the Openserve FTTH footprint,
  - DSL customers migrating to the new FTTH offers within the Openserve FTTH footprint
  - Copper Voice customers within the Openserve FTTH footprint.
2. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL <https://secure.telkom.co.za/today/ucm/>
3. The promotion will apply for customers signing up for any of these bundles in the Openserve FTTH (fibre to the home) footprint.

### **3.1 Uncapped FTTH Promo 25Mbps @R399**

- a) **12-month contract** (includes router and installation)
  - b) **Month to Month option** (installation charges to be waived, router is excluded, and the customer has the option to purchase a router from Telkom stores)
4. Access to a Voice service is optional at no charge, a calling plan can be added at an extra charge. Calls made on the voice service will be charged at normal rates.

5. 25/5Mbps Uncapped FTTH Promo bundles are available on the month to month option and over a 12-months contract.
6. No FUP (Fair Usage Policy) thresholds apply.
7. Uncapped FTTH promo is subject to throttling, refer to AUP policy.
8. For Uncapped FTTH promo throttling is applied during peak times which are between 18:00 and 23:00, only for real-time applications (YouTube, Netflix, etc.), the customers will experience 50% reduction of their speed.
9. These offers have limited HD streams allowed during peak hours. Refer to AUP (Acceptable Use Policy) found at [https://www.telkom.co.za/about\\_us/download/TelkomInternetAUP.pdf](https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf)
10. The promotional campaign runs from 3 October 2021 until 30 November 2021.
11. All orders **registered** during this promotional period will qualify for the promotion.
12. Fibre services are provided on a month to month basis. In cases where the router and installation are included, this is subject to the fibre service being active for 12 months. Customers can cancel the service at any time, however the pro-rated remaining cost of the installation and router will be charged at the time of cancellation, if cancelled prior to the 12 months term.
13. Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by you if you continue using the services. The obligation therefore is on you, the customer, to review these terms and conditions at regular intervals.
14. Telkom Internet Uncapped offers are subject to Telkom Internet Acceptable Use Policy.
15. Errors and omissions excepted (E&OE).
16. Telkom Internet products are governed by its Specific Terms and Conditions policies.

[Broadband Terms and Conditions](#)

[Telkom Internet Terms & Conditions](#)

[https://www.telkom.co.za/about\\_us/download/TelkomInternetAUP.pdf](https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf)