

Telkom Terms and Conditions – 1-month free rental, router & installation included: DSL to FTTH migrations in Openserve Decommission areas

Promotion period is from 10 March 2022 until 10 June 2022

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions which can be accessed through the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

Telkom Internet products are governed by the following Specific Terms and Conditions policies:

[Telkom Internet Terms & Conditions](#)

https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf

https://www.telkom.co.za/about_us/download/VAS.pdf

1. This campaign is limited to DSL and Copper voice customers who are within Openserve Fibre coverage that take up a 12 or 24-month fibre contract.
2. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL www.telkom.co.za/today/ucm
3. The 1-month free rental, router and installation will be available for DSL and Copper voice customers who migrate to FTTH offers.
4. The 1-month rental credit will be processed upon PIS (Put into Service – billing). In some instances, the customer may only receive the free rental in month 2 of their billing, due to account bill run dates. Customers should pay their account timeously to avoid suspension as the credit will be processed with the next bill run.
5. Customers who are on existing fibre bundles do not qualify for the promotion
6. Customers can apply through **all sales channels** to be eligible for this promotion, during the period from 10 March 2022 until 10 June 2022.
7. All migration orders from copper to FTTH **registered** during the promotional period will qualify for the promotion.
8. Uncapped FTTH promo bundle is provided on 12 months contract. Router and installation are included, this is subject to the fibre service being active for 12 months post activation. Should the service be cancelled prior to the end of the contract term, the pro-rated remaining cost of the installation and router will be charged at the time of cancellation
9. Fibre Home Unlimited and Fibre Home Unlimited Premium bundles are provided on 24 months contract. Router and installation are included, this is subject to the fibre service being active for 24 months. Should the service be cancelled prior to the end of the contract term,

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the pro-rated remaining cost of the installation and router will be charged at the time of cancellation.

10. Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time. The contractual obligation is based on the router and installation charges and not the bundle price. Such changes will be posted on the Telkom website and will be deemed to have been accepted by the customer, should the customer continue using the services. The obligation therefore is on the customer, to review these terms and conditions at regular intervals.
11. Telkom Internet Uncapped deals are subject to Telkom Internet Acceptable policy at https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf
12. Fibre Home Unlimited Home and Fibre Home Unlimited premium product names are the names of the offers/bundles and has no reference to the product specifications.
13. Errors and omissions excepted (E&OE).