

Telkom Promotional Terms and Conditions: 10th Birthday Monate Bundles for Postpaid customers.

1. Telkom Standard Terms and Conditions and Product Specific Terms and Conditions for the provision of electronic communication services and products shall apply (full details may be accessed at www.telkom.co.za).
2. The 10th Birthday Monate Bundles for Postpaid customers shall be available from the 20 September 2020 until 19 January 2021.
3. By taking up the Birthday Monate Bundle offer, customers accept the terms and conditions that govern the use of these bundles.
4. The Birthday Monate Bundles will exclusively be available to new and existing (old and new) FreeMe Postpaid and TopUp customers. Customers on legacy plans and prepaid customers will be excluded from purchasing these bundles.
5. The 10th Birthday Monate Bundles (Daily and Monthly Telkom Mobile Data bundles) shall also be available to Mobile Data Postpaid and TopUp customers. Customers on legacy data plans will be excluded from purchasing these bundles.
6. The Birthday Monate bundles shall only be available for purchase from Telkom mobile self-service portals such as USSD menu *180#, Telkom App and Telkom Portal (website).
7. The 10th Birthday Monate Bundles will include Data bundles such as Daily Social Bundle, Daily Streaming Bundle, Telkom Mobile Data bundle (Daily and Monthly) and Voice bundle such as Monthly FreeMe All-network Voice minutes.
8. The Birthday Monate Bundles shall be available for purchase only as Once-off bundles. These bundles are not available as recurring bundles.
9. Mobile Data customers will be able to purchase Telkom Mobile Data bundles only, other bundles such as Daily Social Bundle, Daily Streaming Bundle and Monthly FreeMe All-network Voice minutes will not be available to Mobile Data customers.
10. The Telkom Mobile Data bundles are only accessible when within a Telkom mobile coverage area, these Telkom Mobile data bundles cannot be used whilst roaming on the network of Telkom's national roaming partner, i.e. Vodacom. Customers need to ensure that they are within Telkom Mobile coverage before purchasing these bundles. Please visit <https://secure.telkom.co.za/today/ucm/> for the latest Telkom coverage map.

11. Data usage will consume automatically from normal data allocations or allowance or out-of-bundle usage when not in the Telkom mobile coverage area, even after purchasing Telkom Mobile Data bundle.
12. The Social Bundle will allow access to Facebook, Messenger, Instagram, WhatsApp, Twitter, Pinterest, LinkedIn, Snapchat and TikTok. Any other Social Media platforms will consume from the customer's normal data allocations or allowances. This data bundle allows for roaming on the network of Telkom's national roaming partner.
13. The Streaming Bundle shall be used across Telkom content partners for both video and music. Telkom content partners include YouTube, DStv Now, Showmax, Netflix SA, Google Play Movies & TV, Google Play Music, Simfy Africa, Cliff Central and Apple Music. This data bundle allows for roaming on the network of Telkom's national roaming partner.
14. Telkom content partners for Streaming services may vary as additional partners are onboarded or existing partners withdraw from the LIT content partner relationship.
15. The FreeMe All-network Voice minutes shall be billed on per second billing methodology and will exclude premium-rated and international calling.
16. Daily Social Bundle shall be valid for 24 hours from the date of activation. No carry over will be allowed.
17. Daily Streaming Bundle shall be valid for 24 hours from the date of activation. No carry over will be allowed.
18. Daily Telkom Mobile Data bundle shall be valid for 24 hours from the date of activation. No carry over will be allowed.
19. Monthly Telkom Mobile Data bundle shall be valid for 31 calendar days from the date of activation. No carry over will be allowed.
20. Monthly FreeMe All-network Voice minutes bundle shall be valid for 31 calendar days from the date of activation. No carry over will be allowed.
21. Data transfer is not allowed on any of the 10th Birthday Monate Bundles. Any unused bundle shall be forfeited at the end of the applicable validity period.
22. All the bundles included in the 10th Birthday Monate Bundles has its own validity period.
23. Any bundles not purchased via the 10th Birthday Monate Bundles menu option will be charged at the standard rate and will not be discounted.
24. The Birthday Monate Bundles data usage threshold notifications will be sent to customers via sms when reaching the applicable threshold. The final notification will be sent when any data bundle has been depleted. Usage notifications shall be sent to customers at 50%, 80% and 100% thresholds.
25. The Telkom Mobile Data bundles shall deplete first prior to the inclusive data allocated on Mobile Data plan or FreeMe plan when within the Telkom coverage area. Once depleted data will automatically consume from normal data allocations or allowance. Should the customer's normal data be depleted, the customer will be charged the standard out-of-bundle data rate of R0.30 per MB.
26. International data roaming usage shall not deplete from any of the Birthday Monate data bundles.
27. Telkom depends on the Social Media partners to alert us of any IP (Internet Protocol) partner changes. Note that Social Media IP address might change at times, should that happen Telkom endeavours to effect these changes at the earliest possible time on the Telkom network.
28. Telkom shall not be held responsible for failure to access internet at locations where Telkom does not have coverage and the service experience may change from time to time.

29. Telkom reserves the right at any time to terminate this offer without prior notification.
30. Telkom reserves the right to suspend the service to customers who misuse or abuse the service. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend the service.
31. Telkom reserves the right to amend this offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: [http:// www.telkom.co.za](http://www.telkom.co.za); which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
32. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorized or unauthorized, resulting from virus attacks, security vulnerabilities or loss of information.

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