

## Terms and Conditions for Black Friday Mobile Deals – November 2019

1. Telkom Standard Terms and Conditions apply (full details may be accessed at [www.telkom.co.za](http://www.telkom.co.za)).
2. Product specific Terms and Condition apply for FreeMe and Smart Broadband Wireless deals.
3. Black Friday deals are available at selected channels (Retail or Online) from 29 November 2019 until 2 December 2019.
4. Black Friday deals and accessories are subject to stock availability and only available while stock lasts.
5. Additional Free promotional Telkom Mobile Data shall be available on selected Black Friday FreeMe deals.
6. Free promotional Telkom Mobile Data shall be allocated for 24 consecutive months (deal dependent).
7. Free monthly Telkom Mobile Data shall expire at the end of the current calendar month.
8. No carry-over shall apply to the promotional Telkom Mobile Data during and / or after the promotional period.
9. Telkom Mobile Data is only available on the Telkom Mobile network or coverage areas and shall not allow for roaming on partner's networks.
10. Telkom shall not be held responsible for failure to access internet at locations where Telkom does not have coverage.
11. To qualify for Black Friday deals customer should visit a Telkom retail store and apply in-store or apply on-line by visiting the Telkom website.
12. Please note that not all Telkom channels will be able to fulfil Black Friday deals, channels excluded are external Telkom Call Centres (SDM, Rewards Co, etc.) and channels where the order cannot be processed within the Black Friday promotional period.
13. Black Friday deals are available to all consumer customers that order a new or renewal mobile contract from Telkom. Customers that want to do an in-life tariff migrations from an existing mobile contract, not eligible to renew, are excluded. The following customer eligibility conditions apply:
  - a. Only New sales / customers eligible for renewal will qualify for promotional deals;
  - b. Customers who are currently on a SIM only plan (not a 24-month contract with Telkom) should apply in-store at a Telkom retail store;
  - c. Customers who qualify for promotional Black Friday deals include:
    - New Customers;
    - Existing customers who apply for an additional mobile service;
14. At the time of maturity of the applicable promotional period (i.e. upon the 24-month term being realised) the associated 24 month promotional Telkom Mobile Data added to this offer will expire and lapse when the customer continues month to month contract.
15. The standard Once-off SIM and Connection fee of R99.00 applicable to mobile deals will be charged on customer's first invoice for all new provide orders.
16. Telkom reserves the right to suspend the service to customers who misuse or abuse the service. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend the service.
17. Telkom reserves the right to amend this offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: [http:// www.telkom.co.za](http://www.telkom.co.za); which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.