

**Terms and Conditions for the Launch of Sony Playstation 5 (referred to as PS5)
Supporting Fibre to The Home (FTTH) DSL and Smartbroadband products**

20 November 2020 while stocks last

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

1. Telkom would like to highlight that the provision of this promotion is subject to the following conditions:

- the customer falls within the Fibre network coverage at the residential address where they wish to access this PS5 promotion; and
- the customer enters into a 24- or 36-months term contract for any of the following DSL and Smartbroadband products:

DSL		24 months	36 months
DSL Unlimited Home Premium at 10 Mbps	R499 +	PS5 R583.29 over 24 months or	PS5 R388.86 over 36 months
DSL Unlimited Home Lite at 20 Mbps	R599 +	PS5 R583.29 over 24 months or	PS5 R388.86 over 36 months
FTTH			
Home Unlimited 10Mbps uncapped	R499 +	PS5 R583.29 over 24 months or	PS5 R388.86 over 36 months
Home unlimited 20 Mbps	R699 +	PS5 R583.29 over 24 months or	PS5 R388.86 over 36 months

Router	Gaming Console	Term (Months)	Smartbroadband					
			20GB+20 GB	40GB+40 GB	60GB+60 GB	80G +80GB	120GB +120GB	220GB +220GB
Additional Free Data PM			20GB +20GB	20GB +20GB	10GB +10GB	10GB +10GB		
Huawei B535	PlayStation 5	24	R 899	R 999	R 1 099	R 1 199	R 1 399	R 1 699
Huawei B535	PlayStation 5	36	R 699	R 799	R 899	R 999	R 1 199	R 1 499

2. The network coverage can be confirmed on Telkom's website at the following URL www.telkom.co.za/today/ucm.
3. This promotion will be available to new to franchise residential Customers.
4. PS5's will only to be sold with FTTH, DSL and Smartbroadband bundles as indicated in the tables above and not stand-alone.

5. Existing DSL or FTTH customers upgrading to faster speeds on their current service or renewing their contracts on their current offer will not qualify for PS5.
6. The PS5 console is subject to the manufacturer's warranty and/or terms and conditions as follows:
 - 6.1. To qualify for Gamefinity warranty consideration the product must be returned to PartServe with the original proof of purchase. Gamefinity standard product warranty period for a PlayStation is 12 months.
 - 6.2. Types of warranty considerations:
 - 6.2.1. If the PlayStation 5 system or any of its components sold with the PlayStation 5 system pack has been returned due to an alleged defect the customer is to do the following:
 - 6.2.1.1. exchange from date of purchase and within twelve months;
 - 6.2.1.2. the customer is to take the PlayStation together with the original proof of purchase to one of PartServe walk-in centers. PartServe will in turn exchange the PlayStation immediately.
 - 6.3. Warranty/Repair Centre Guideline:
 - 6.3.1. All defective PlayStations received by PartServe need to be inspected for:
 - 6.3.1.1. warranty qualification;
 - 6.3.1.2. serial number verification.
 - 6.4. Repairs and PlayStation exchange procedures should be in accordance with existing practices.
 - 6.5. This warranty is void if the PlayStation has been damaged by the consumer, for example:
 - Water damage
 - Illegal chipped unit – warranty becomes void immediately
 - Dropped unit
 - Unit that has been tampered with/opened
 - Casing broken/chipped
 - NOT LIMITED TO THE ABOVE LIST ONLY

(Charges may be subject to change from time to time)

7. Modem and installation is included for new and migrating customers who wish to take up this promotional product.
8. In the event of you cancelling the contract before the expiry of the contract term, early termination penalties will apply.
9. You will be liable to pay charges applicable to the offer, monthly in advance, from the date the Service(s) is commissioned, which shall be subject to adjustments from time to time as determined by the Telkom. The customer to note that the first invoice will include pro-rata rental from date of installation to invoice date.
10. The promotion will not allow downward speed migrations of the customers' current speeds if customers are within an existing contract.
11. Telkom Internet Uncapped deals subject to Telkom Internet Acceptable Use Policy.
12. Telkom Internet Uncapped deals are subject to Telkom Internet Acceptable policy at: [Telkom Internet Acceptable Use Policy \(AUP\)](#)
13. Telkom Internet products are governed by its Specific Terms and Conditions policy:
 - [Broadband Terms and Conditions](#)
 - [Telkom Internet Terms & Conditions](#)
 - [Telkom Internet Acceptable Use Policy \(AUP\)](#)