

Telkom Product Terms and Conditions

Terms and Conditions for *Prepaid 10th Birthday Monate Bundles*

1. Telkom Standard Terms and Conditions apply (full details may be accessed at www.telkom.co.za).
2. The 10th Birthday Monate Bundle promotions will be valid from 20 September 2020 at 00h00 to 19 January 2021 at 23h59.
3. The promotional bundles will be available to prepaid customers only.
4. Details of the 10th Birthday Monate Bundles are as follows:

VOICE Bundles:

- The 10th Birthday Monate Voice bundles shall be valid for 7 days from the date of purchase.
- The voice bundles shall be available for purchase by existing and new pre-paid subscribers.

DATA Bundles:

- The 10th Birthday “Weekend Data” bundle shall be valid for one weekend from Friday midnight (00:00:01) until Sunday midnight (23:59:59).
 - The 10th Birthday “Weekly Data” bundle shall be valid for 7 days from the date of purchase.
 - The 10th Birthday “Daily Data” bundle shall be valid for 24 hours from the time of purchase.
 - The 10th Birthday “Daily Social Data” bundle shall be valid for 24 hours from the time of purchase.
5. All the current and existing business rules governing **daily data bundles** and **daily social data bundles** will remain as-is and will be applicable to the promotional bundles to be made available for the 10th Birthday Monate summer campaign.
 6. All the current and existing business rules governing **weekly data bundles** and **weekend data bundles** will remain as-is and will be applicable to the promotional bundles to be made available for the 10th Birthday Monate summer campaign.
 7. Both Monate VOICE bundles and Monate DATA bundles shall be available as once-off purchases ONLY. No recurring purchases apply .
 8. The bundles will be available for purchase via USSD, *180#, under “10th Birthday Monate Bundles” menu option.
 9. Any unused voice minutes will not carry over. When the voice bundle expires at the specified validity period (7 days from the date of purchase), the customer will forfeit all the unused voice minutes.
 10. Any unused data will not carry over. When the data bundle expires at the specified validity periods above, the customer will forfeit all the unused data.
 11. The customer will be able to check the balance of the remaining data allocation via USSD (*188#).
 12. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorized or unauthorized, resulting from virus attacks, security vulnerabilities or loss of information.
 13. All prices include VAT.

Telkom SA SOC Limited: Reg no 1991/005476/30

Directors: JA Mabuza (Chairman), SN Maseko (Group Chief Executive Officer), DJ Fredericks (Chief Financial Officer), S Botha, G Dempster, T Dingaana, N Kapila*, I Kgaboesele, K Kweyama, K Mzondeki, RN Njeke, F Petersen, R Tomlinson, LL Von Zeuner.

Company Secretary: E Motlhamme

*India

14. Prices are valid at date of print.
15. Telkom will place any amended terms and conditions on Telkom's website at the following URL: <http://www.telkom.co.za>; after which it will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.

E&OE.

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