

Terms and Conditions for Telkom mobile LIT Streaming Bundles (Video & Music)

Definitions:

Telkom mobile LIT Streaming bundles (Video & Music) have been developed to provide new and existing Telkom Mobile customers with affordable mobile data to stream content available from all **Telkom LIT Content Partners**. The Telkom LIT Streaming bundles can consume both video and music content from all LIT partners. Currently Telkom has the following LIT Content partners:

You Tube, Google Play Movies & TV, Netflix SA, Showmax & DStv Now, Apple Music, Google Play Music, Cliff Central and Simfy Africa. LIT Streaming bundles offer a single bundle for all Video & Music streaming purposes, provided it is via a Telkom LIT content partner. These bolt-on data bundles are available to the Telkom Mobile customer base.

Future additional LIT content providers added will also be eligible for data consumption by these LIT Streaming bundles.

For latest Telkom LIT Content partner details visit <https://tlkm.link/LIT> or the Telkom website.

General Terms and Conditions:

1. Telkom Standard Terms and Conditions apply (full details may be accessed at: www.telkom.co.za).
2. Telkom reserves the right to amend the offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. By taking up the LIT Streaming Bundles - Value Added Services (VAS) offer, customers accept the terms and conditions that govern the use of these data bundles.
4. LIT Streaming Bundles offer streaming available on smartphones and tablets.
5. LIT Streaming Bundle VAS is accessible on Telkom Mobile network and while roaming on the network of our local roaming partner being Vodacom.
6. LIT Streaming Bundle VAS do not support data carry over from month to month, data not used after validity period will be forfeited. For example, data included with a monthly LIT Streaming bundle will only be valid for 31 days, any unused data after 31 days will be forfeited. Similar examples for Daily and Weekly bundles.
7. The following LIT Streaming Bundle VAS data validity periods will apply: Daily Streaming data bundles shall be valid for 24 hours; Weekly Streaming data bundles shall be valid for 7 days; Monthly Streaming data bundles shall be valid for 31 days.
8. Telkom Mobile customers will consume LIT Streaming Bundle data only when streaming content from a Telkom LIT Content Partner. The following are current Telkom LIT Content partners - You Tube, Google Play Movies & TV, Netflix SA, Showmax & DStv Now, Apple Music, Google Play Music, Cliff Central and Simfy Africa, any other internet streaming is excluded and will consume from the customer's normal monthly data allowance.
9. Any additional and future content/content providers included will also be eligible for data consumption by these LIT Streaming bundles.
10. When LIT Streaming Bundle data has been exhausted, customers can choose to either use data which will be consumed from normal inclusive data (your monthly subscription) or top-up or buy another LIT Streaming data bundle.
11. Customers can also use normal data (both inclusive as well as bolt-on) to stream content, alternatively customer can access content via the out-of-bundle data option.
12. Telkom Mobile customers consume out of bundle data usage and services out of their credit limit once they have consumed and depleted the inclusive resources within the month.
13. Once-off monthly LIT Streaming bundles are available via self-service options like the USSD menu, by dialing *180# on the Telkom mobile SIM or by using the Telkom App.
14. LIT Streaming bundles are available to all Telkom Mobile Prepaid, Hybrid and Post-paid subscribers.

15. Both once-off and recurring LIT Streaming bundles are available. (Recurring bundles are only available for the monthly LIT streaming bundles and not for the Daily and Weekly bundles.)
16. The LIT Streaming bundles are not pro-rated. Full data bundle allocation will be valid for the validity period.
17. LIT Streaming bundles will provide video streaming capped at a maximum speed of 1.5Mbps. Customer can view in the lowest quality setting within the respective LIT Content Partner platform to maximise streaming time with the allocated data bundle.
18. A single standalone 10GB LIT Music bundle is also available, separate from the LIT Streaming bundles. When subscribing to the LIT Music bolt-on data bundle, the use of this specific Music data bundle is exclusive for music streaming and only caters for audio music streaming and not music video streaming via the following LIT Music streaming partners i.e. Apple Music, Google Play Music, Cliff Central and Simfy Africa.
19. LIT Streaming bundle data usage notifications shall be sent to customers at 50%, 80% and 100% thresholds.
20. Telkom shall not be held responsible for failure to access internet at locations where Telkom and/or our national roaming partner does not have coverage and the service experience may change from time to time.
21. Telkom reserves the right to terminate or extend the LIT Streaming bundle offer at any time and Telkom LIT Content Partners may also vary as additional partners are onboarded or existing partners exit the LIT Content partner relationship.
22. Telkom reserves the right to suspend the service to customers who misuse or abuse the service. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend the service.
23. Telkom reserves the right at any time to terminate this offer without prior notifications