

Upgrade and Win competition

Terms and conditions

July 2019 – September 2019

1. This promotional competition is organised by –Telkom SA SOC Limited. The competition is open for entry by all South African residents of 18 years and older with a valid South African identity document.
2. The promotional competition is open to Selected Postpaid contract consumer subscriber who upgrade to 2GB plan and higher on their voice contracts with a valid passport.
3. The promotional competition is not open to any employee, director, member, partner, agent or consultant or any person directly or indirectly who controls or is controlled by Telkom and/or immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control or controlled by Telkom, their advertising agencies, advisers, dealers, its affiliates and/or associated companies (“Disqualified Persons”).
4. By entering the competition, all participants agree to be bound by these terms and conditions, which will be interpreted by Telkom and Telkom’s decision regarding any issue will be final and binding and no correspondence will be entered.
5. Telkom reserves the right to amend, modify, change, postpone, suspend or cancel this competition and any prizes (which have not yet been subject to a draw), or any aspect thereof, without notice at any time, for any reason which Telkom reasonably deem necessary, and without any liability to the participants.
6. The promotional competition commences on 23 July 2019 and ends on 23 September 2019 both days inclusive. Selected Postpaid contract subscribers customers who upgrade to 2GB plan and higher with a valid passport after the closing date will not be considered for the competition.

ENTRY REQUIREMENTS:

- 6.1 Selected customers must upgrade to 2GB plan and higher between 23 July 2019 – 23 September 2019 to qualify for the upgrade and win competition.

6.2 Selected participants must upgrade to 2GB plan and higher and stand a chance to win a holiday:

| Campaign Start | Campaign End | Quantity | Prize |
|----------------|-------------------|----------|--|
| 30 July 2019 | 23 September 2019 | 1 | <p>R25 300 (2 MSc Cruise Orchestra tickets)</p> <ul style="list-style-type: none"> • Flight tickets include • 5 days / 4 nights accommodation, • 20 hr a day buffet, • choice of dinner sitting • free daily leisure activities on the cruise • Broadway – style theatre shows • technogym and panoramic gym onboard • there is an on-board service charge, which can be paid as a package. Otherwise, MSC Cruises will automatically debit the service charge to your shipboard account, this is based on itinerary and the number of days for which the services are provided. • The per guest service charge is not included in the cruise fare and is to be paid on board at the end of the cruise. The service charge is mandatory and will be added to the final shipboard invoice. |



SELECTING WINNERS:

Telkom will conduct 3 random selection draws from all the entries received during the campaign period to determine possible winners as follows:

7. The winner will be notified telephonically on 11 October.
8. The winner will be notified telephonically as to when they will receive their Prizes.
9. Entries which are unclear, contain errors or are received from Disqualified Persons will be declared invalid.
10. If Telkom is unable to reach any person after drawing his/her entry for whatsoever reason, such person will be disqualified and the draw of a replacement entry shall take place in the same manner as the first draw.
11. Winners acknowledge and accept that Telkom shall utilize a third party (Telkom's authorized agent/s) to contact the winners and arrange delivery of the prize. To effect the contacting and delivery process, Telkom shall provide the entrant's information to such third party.
12. The prizes are neither transferable nor redeemable for cash and Telkom is not liable for any defect in the prizes. Telkom reserves the right to substitute prizes with any other prize of comparable commercial value.
13. Should any dispute arise in relation to the interpretation of these competition rules, Telkom's decision shall be final and no correspondence shall be entered into.
14. All participants and the winner, as the case may be, indemnify Telkom, their advertising agencies, advisers, nominated agents, suppliers and Telkom identified by the trademarks owned by or licensed to Telkom, its affiliates and/or associated companies against any and all claims of any nature whatsoever arising out of and/or from their participation in any way whatsoever in this promotional competition (including, as a result of any act or omission, whether as a result of gross negligence, misrepresentation, misconduct or otherwise on the part of Telkom and/or use of the Prizes).
15. Telkom will require the winner to complete and submit an information disclosure agreement and indemnification to enable Telkom to ensure compliance with these rules and the Consumer Protection Act 68 of 2008. Should any winner refuse or be unable to comply with this rule for any reason, Telkom will decide on whether the refusal may render such winner having rejected the prize and it shall revert to Telkom.
16. Telkom may require the winner be identified, photographed and published in printed media, or to appear on radio and television, when accepting their prizes and/or after having received their prizes. The winners will be given the opportunity to decline to the publication of their images and to participate in Telkom's marketing material in so far as it relates to the promotional competition.
17. All participants and the winners indemnify Telkom, its associates and subsidiary companies, and its directors, officers and employees, against all claims for any loss or damages, whether direct, indirect,

consequential or otherwise, arising from any cause whatsoever from their participation in any way whatsoever in this competition.

18. All participants acknowledge that it is their responsibility, as a participant, to ensure that any information which are provided in respect of the competition, is accurate, complete and up to date.
19. Any cost or expenses which a participant may incur other than in respect of those items specifically included in a price are for their own account. Telkom, its associates and subsidiary companies will not be responsible for any costs or expenses incurred during and for the participant entering the competition or their acceptance and/or use of the prize.
20. All queries about this promotional competition should be directed to: 081 180 on Customer Care Line.
21. A copy of the competition rules is available at no cost to the participants and can be downloaded in printable form from www.telkom.co.za
22. South African law shall govern these Competition rules and the courts of South Africa shall have exclusive jurisdiction.