

Products Specific Terms and Conditions

Virtual number

- a) Virtual number can be offered as a standalone service or as part of a deal bundle.
- b) No call forwarding charges will be applied if the call is terminated on the Telkom network.
- c) Customers will get unlimited call forwarding within the Telkom network (Telkom Mobile and Telkom geographic numbers) with a Fair Usage Policy of up to 160 mobile minutes or 350 fixed minutes.
- d) Forwarded calls will be billed according to a flat rate for off net calls (79c).
- e) No dispatch will be required for service activation.
- f) Normal call charges will apply to voicemails notification/messages left outside Telkom network.
- g) Customers will be allowed to Port in their existing number to the Virtual Number Service Product offer.
- h) Port out of the Virtual Number is allowed.
- i) Standard credit vetting rules will apply.
- j) Machine 2 machine is not permitted on this service.

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